

Confederation of Indian
Organizations for
Service & Advocacy
(CIOSA)



Draft Social Accounts
April 2006 – March 2009

ACKNOWLEDGEMENTS

Questioning the purpose, the process of an organization is not an easy task. People who work in the organization tend to take many things for granted in their enthusiasm of work. It always helps to have an outsider view. The social audit is an important step to leap forward by looking into the past.

The social audit of CIOSA is product of the CSIM, especially Ms Latha Suresh without her we would not have began it. We thank the trustees of CIOSA for the support, members for their feedback and participation.

I personally thank Mr. Karthick Venkatesh, former Executive Director of CIOSA and Ms.Anisha, former Programme Coordinator. With out them we would not have anything to report.

I thank The Ma Foi foundation for generously allowing its staff to volunteer in CIOSA. Special thanks to Ms Sophia, Mr Albin, Mr Alagesan for putting together documents for the social audit.

S Prasanna
Project Manager
CIOSA

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Chapter 1 – Introduction about CIOSA

Confederation of Indian Organizations for Service & Advocacy (CIOSA) is a collaborative platform that brings together NGOs, individuals and the corporate sector for collective espousal of social causes and social action. It creates an opportunity for NGOs to find and network with each other and for companies and individuals to find credible institutions and causes to support.

Section 1 - Genesis of CIOSA

CIOSA, a Public Charitable Trust, was registered in the year 2003 at Chennai. CIOSA is the brainchild of Mr. P. N. Devarajan and Mr. K. Pandiarajan who felt that there was a need for a platform for NGOs, organised on the lines of the Confederation of Indian Industry (CII), a premier business association with over 7,500 member organisation belonging to the private and public sector.

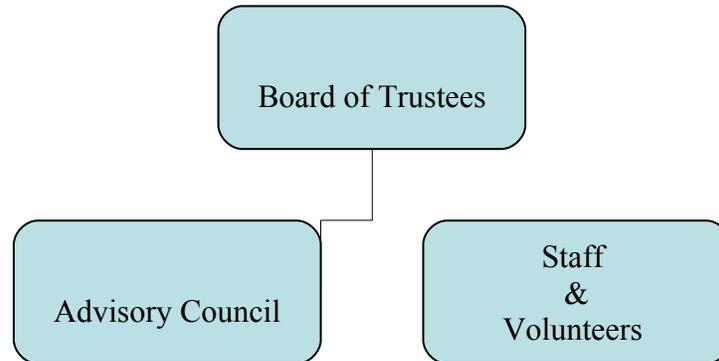
With the increased participation of Corporate Houses in supporting many social causes, there was a felt need to create a network amongst the NGO fraternity and Corporate Houses. Also a network which works to create and sustain an environment conducive to the growth of NGOs in India, partnering with industry and government alike through advisory and consultative processes was missing.

With this seed of an idea, a small group of reputed social workers and a few Corporate Heads began meeting regularly from February 2002 to discuss the idea further and take it forward. At this early stage, many people contributed ideas and suggestions, including Mrs. Pushpa Sunder of Sampradaan, New Delhi who shared her experiences of building Sampradaan. She discussed at length about the power of an NGO network to engage in advocacy issues and help in strategizing policies for the government with regard to key social issues. Mrs. Sunder's perspective had an important bearing on shaping the membership model of CIOSA.

Out of these deliberations, the idea took hold of an agency that would serve as a collective voice for the NGO sector in India and act as a collaborative platform for social action. Mr. Pandia Rajan named it CIOSA, a Confederation of Organisations that would act as a mutual support forum for NGOs. It would also bring together NGOs, Corporates and individuals for mutual learning, sharing and the collective support of social causes.

By the beginning of 2003, the meetings had become a monthly affair and through just word of mouth publicity, more and more NGOs in Chennai were beginning to participate in these meetings. It was clear to the Mr. Devarajan, Mr. Pandia Rajan and others that the momentum was building and the need was real. So they registered CIOSA as a Trust, and constituted a Board of Trustees.

Section 2 - CIOSA's Organization Structure



Our Board of Trustees consists of the following dedicated and experienced people:

1. **Mr. K. Pandia Rajan**, Chairman and Managing Director, Ma Foi Management Consultants Ltd., is the Founder Trustee of CIOSA. He is a pioneer in the HR service industry in India and founded and built Ma Foi from scratch into one of India's leading HR service providers. A keen Rotarian and Eisenhower Fellow from India (2000), he brings dynamism and innovativeness to many social development efforts. He is also the founder and Managing Trustee of Sornammal Educational Trust (SET).
2. **Mr. P. N. Devarajan**, Trustee of CIOSA is the brain behind the concept of a collaborative platform for NGOs. He combines more than 35 years of experience in top positions in companies and large public enterprises such as Hindustan Organic Chemicals, Bank of Baroda, Reserve Bank of India, Essar Group, Reliance Industries Limited and Dr. Reddy's Laboratories. Post retirement, Mr. Devarajan founded the Manava Seva Dharma Samvardhini Trust (MSDS) which runs several innovative social projects such as the Centre for Social Initiative and Management (CSIM) in Chennai and Hyderabad and the Dhal-Oil-Sugar (DOS) scheme and the Sadguru Gnanananda annual national awards recognising and honouring women social workers in India.
3. **Mrs. Kaveri Natarajan**, Trustee of CIOSA, founded Kaingkarya Social Welfare Organisation after twenty years as a teacher in the social work sector. Kaingkarya is primarily involved in prevention of child labour and empowerment of women by education and training. It has published books about employment opportunities for school dropouts and women.

4. **Mr. B. Sankar Mahadevan**, Trustee of CIOSA, works in a nationalised bank in Chennai and dedicates his entire spare time to running the Udhavum Ullangal Public Charitable Trust. Udhavum Ullangal started as a small initiative to spread happiness in the lives of underprivileged children by celebrating various festival days with them. With the help of dedicated volunteers, it has now grown and is active in the areas of educational support, medical assistance, disaster relief, celebration of festival days with the sick and underprivileged and help for the differently abled. It also acts as a link organisation between philanthropists, charitable institutions, service minded people and the socially deprived.

CIOSA also has an Advisory Committee. Members of the committee are usually heads of their respective NGOs and are therefore senior practitioners who bring their wealth of experience and expertise to the table. Care is taken to make the committee gender sensitive and sector-aware.

The Advisory Committee is an effort by CIOSA to provide its constituent members with an opportunity to participate in the governance of CIOSA, even if only in an advisory capacity. The recommendations of the Committee are usually implemented in Toto and rarely, if ever, rejected by the CIOSA Board of Trustees who are ex-officio members of this committee.

The Committee meets once a month and advises CIOSA, among other things, on:

- Inclusion of NGOs who have applied for membership
- Exclusion of NGOs who do not meet CIOSA norms
- Any other matter that is of importance to the conduct, smooth functioning and growth of the network.

Members of the current Advisory Committee

1. Dr. Vasantha Kumari, Executive Director, Incad Foundation
2. Mr. F. Abubeckar, Secretary, KCRDS
3. Mr. Ashokkumar Prabath, Chief Executive Officer, Hope Foundation
4. Mr. G. Gopalan, Managing Trustee, Akshaya Trust
5. Mr. Radhakrishna Murthi, Secretary, Nalmanam
6. Mr. S. Shanmugam, Secretary, Bro Siga Animation Centre
7. Mr. P. Chandrasekharan, Secretary, Tamil Nadu Foundation
8. Ms. Geetha Mathew, Founder Trustee, Friends For the Needy
9. Ms. Latha Suresh, Co-ordinator, Manava Seva Dharma Samvardhini Trust
10. Ms. Parvathy Viswanath, Founder Trustee, Aikya Charitable Trust
11. Ms. Sowmya Simhan, Trustee, Maithri Educational and Charitable Trust
12. Ms. Uma, Trustee, Suyam Charitable Trust

Ex-officio members

1. Mr. K. Pandiarajan, Founder Trustee, CIOSA
2. Mr. P. N. Devarajan, Trustee, CIOSA

3. Ms. Kaveri Natarajan, Trustee, CIOSA
4. Mr. Sankar Mahadevan, Trustee, CIOSA
5. Mr. S. Prasanna, Programme Manager, CIOSA

The official inauguration of CIOSA took place on Wednesday, 8th October 2003, at the Durbar Hall, Raj Bhavan, Chennai, the official residence of the Governor of Tamil Nadu. It was a grand affair presided over by His Excellency, the then Governor of Tamil Nadu, Shri. P.S. Ramamohan Rao and attended by captains of industry and the heads of the Rotary and Lions communities in Chennai, apart from NGOs, activists, individuals and people from other walks of life.

Mafoi- CIOSA relation

The Mafoi Management consultants Ltd, is headed by Mr.K Pandiarajan, who is also CIOSA's Founder Trustee. As the funds raised through the membership fee alone was not sufficient to run CIOSA, Mr Pandiarajan volunteered to support the entire administration cost of CIOSA. Initially CIOSA was directly supported by Mafoi Consultancy, but after 2006 it is being totally supported by the Mafoi Foundation, which is a CSR wing of Mafoi Group.

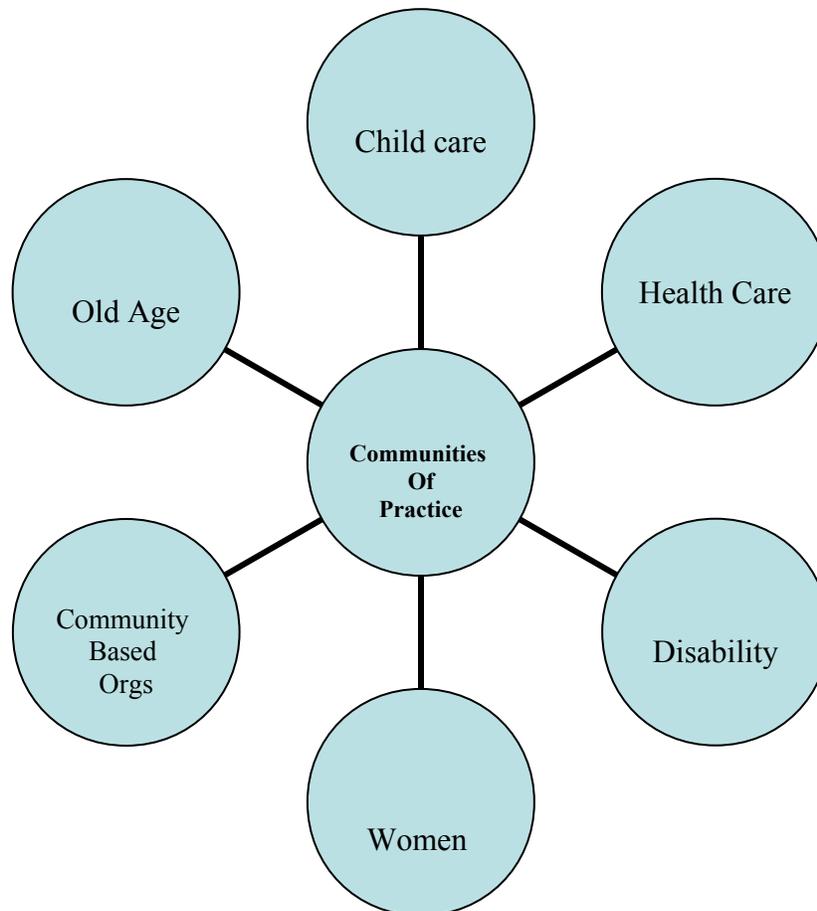
Initially the office of CIOSA was within the Mafoi Group's office. Mr Karthick Venkatesh, was appointed an Executive Director in 2003 to head the operations of CIOSA. After a year, ie in the year 2004, a separate office was set up at Mehta Nagar and a full fledged office became functional in 2004 with 2 support staff. In August 2005, the Executive Director resigned followed by the other support staff. As the cost of salaries were very high, it was decided by the Trustees that there would be no permanent staff working for CIOSA but a few employees from the Ma Foi Foundation would be given additional responsibilities to run the CIOSA network. So, in September 2005, Mr.Prasanna and Ms Anisha were given the responsibility of spearheading the activities of CIOSA along with the Core committee and the Board of Trustees. CIOSA also evolved to be a CSR project of the Mafoi Group with a few other employees of the Foundation handling varied activities of CIOSA in a part time basis. Thus Mafoi Foundation plays the role of a convener organization for the CIOSA network.

CIOSA has been functioning with this lean staff structure for the past 4 years. As the activities of CIOSA and the Mafoi foundation has been increasing, it has been felt by the Board that full time employees should be employed at CIOSA. A few people were interviewed but no suitable candidate has been identified till date. So the two main people involved currently in running CIOSA are –

1. Mr. S. Prasanna, Programme Manager, CIOSA
2. Ms Sophia Shalom, Project Coordinator, CIOSA

The money raised by CIOSA through memberships is directly used for supporting various other initiatives of CIOSA and not for the administrative expenses.

The NGO members of CIOSA work for different causes. As one of the objective for CIOSA is to work on advocacy related work, it was decided to categorize our members broadly according to the social issue they addressed. Each category was called Communities of Practice (CoP) and they are –



Since some of the members were working for more than one of the above mentioned causes, those members would be members in more than one CoPs. This provided an effective platform for NGOs working for a similar cause to share resources and knowledge. It also strengthened their advocacy related activities as many NGOs formed teams to carry out advocacy related work.

Purpose of Existence

Engel describes the difference between networks and networking well, saying, “. networking [is] more than simply working together – more than the mere collaboration of individuals and institutions on the basis of common interests. Networking has to do with achieving ‘social synergy’ ...Networks represent ‘communities of ideas,’ a space for like-minded people to interact on the basis not only of common interests but of conflicting ones too, building mutual trust and learning to accommodate each other’s needs . . .” (Engel in Karl 1999).

CIOSA also follows the same ethos of a NGO network. As the members of the network ranges from a small size NGO to a fairly large NGO, our main purpose of starting the network was to recognize the work done by every NGO and encourage them to scale up their interventions wherever the need arose. So the main purpose was to provide to our member NGOs -

1. **Increased Access** –to information, expertise, financial resources, etc.
2. **Increased Efficiency** – By leveraging their numbers and allowing for some specialization based on comparative advantage, network members can reduce costs, as well as duplication of efforts. At the same time, the sharing of lessons learned and best practices can keep NGOs from reinventing the wheel every time they undertake new activities.
3. **Solidarity and Support** –Development of a sense of solidarity and support is an important benefit that NGOs receive as being members in networks
4. **Increased Visibility** – Increasing visibility of issues, good work and best practices, and contributions of underrepresented groups
5. **A Multiplier Effect** – Network membership can achieve greater accomplishments through utilization of the multiplier effect, which is created by effective networks. Since the value of the network is greater than the sum of its parts, individual member NGOs can achieve farther reach and greater impact in relation to their own organizational goals when they participate in networks.

Chapter 2- Mission, Values, Objectives & Activities

Section 1 – Vision, Mission & Values

CIOSA's Mission and Values statements were derived out of deliberations during First Cluster meeting held at CSIM as part of the Facilitation process for writing these social accounts. A clarity of the vision and mission was obtained and we reworded the previous vision and mission statements. A clear set of values was also evolved during the meeting. The Board of Trustees further ratified the MVOA statements.

Vision

To emerge as a respected voice for the NGO sector in India, a highly trusted and credible NGO network and a highly sought after collaborative community of NGOs, companies and individuals for positive social action to bring about social change.

Mission

To create and sustain a credible collaborative platform for social action consisting of NGOs, companies and individuals for mutual learning, sharing, supporting and espousing social causes.

Values

- Power in collective action
- Transparency/Credibility
- Volunteering
- People first

Section 2 - Objectives & Activities

CIOSA, a collaborative platform of NGO's Corporate House and individuals believes in Connecting the Concerned. We make it easy for NGOs to find and network with each other and for companies and individuals to find credible institutions and causes to support. Based on this ideology, we have evolved our objectives and activities in line with our mission and vision statements.

Objectives

1. Creating a credible network

Activities

1.1 Enlisting credible members

To widen the network new members are constantly added to the network

1.2 Creating a website with discussion forum

An email discussion forum called d-groups has been formed to share information on a daily basis

1.3 Publishing a NGO Directory

A comprehensive directory listing all the NGO members and their activities has been published which gets updated

1.4 Conducting Monthly Meeting.

NGO members meet on a monthly basis to discuss issues or their needs.

1.5 Collaborating with other federations

Partnering with other networks or groups to add strength to our activities

1.6 Special events to promote networking among members

Hosting events that would facilitate networking amongst our members like Seva Mela or Annual members meet.

1.7 Volunteering Management

Identify volunteers and link them upi with our member NGOs

Objectives	Activities
2 Enable organization development of members	<p data-bbox="753 359 1284 390">2.1 By Providing consulting and services.</p> <p data-bbox="753 432 1352 537">Offer professional consultancy services with regard to organization development for our members</p> <p data-bbox="753 541 1352 611">2.2 Providing regular need based training programme.</p> <p data-bbox="753 653 1352 722">Capacity Building programs for the NGO members</p> <p data-bbox="753 726 1305 758">2.3 Regular updates on development sector</p> <p data-bbox="753 800 1352 905">Sending mails/ circulars to the members to keep them abreast with the latest happenings in the sector</p> <p data-bbox="753 947 1352 1014">2.4 Young Professional Assistance Programme</p>
3. To voice the concerns of the members:	<p data-bbox="753 1056 1352 1125">Offering partial salary support to professionals for working in NGOs</p> <p data-bbox="753 1129 1352 1199">3.1 Initiating and Facilitating campaigns and advocacy.</p> <p data-bbox="753 1251 1292 1283">3.2 Undertaking research and publications</p>
4. To support and nurture social projects	<p data-bbox="753 1325 1352 1394">4.1 Identifying and nurturing innovative solutions with replication potential.</p> <p data-bbox="753 1436 1352 1541">To incubate projects that have “networking” amongst NGOs and other public services as its key elements</p> <p data-bbox="753 1545 1297 1577">4.2 Building Corporate NGOs partnership.</p> <p data-bbox="753 1619 1352 1724">Providing linkages between Corporate Houses and NGO members for support and sustainability.</p>

Chapter 3 - Stakeholder Details

Section 1 – Stakeholder Mapping

CIOSA's objectives evolved over a period of 2-3 years since its inception. As it was a member driven organization, the focus on the first three years was to build a good membership base. It was during these years that the objectives were drafted after consultations and deliberations with the member NGOs. The framework for the Social accounts was arrived at from these objectives. The framework was narrowed to four basic objectives, each of these objectives was broken to activities and the activities were mapped to indicators, both qualitative and quantitative. The primary and secondary stakeholders were identified and a timeline to get their feedback was decided. The stakeholders include -

Primary Stakeholders with Description	Secondary Stakeholders with description
Members NGOs Individuals Corporate Members include NGOs who would pay an annual subscription fee. Corporate members consist of corporate houses who are interested in supporting the activities of a few NGO members. Also some corporate houses seek support from CIOSA to plan their CSR initiatives. This consulting service is offered pro bono. Individual members comprise largely of the employees of Mafoi group and a few volunteers interested to work with any of our member organization.	Other federation (Federations are groups of organizations who work for a common cause/issue)
Board members Trustees who founded CIOSA	Beneficiaries
Government	Educational Institutions
Service Providers Individuals who provide their services to CIOSA's NGO members at a very subsidized rate. Services like – film making, publicity materials, writing proposals, documentation services etc.	

Employees

Personnel working for CIOSA	
Resource Persons Individuals who offer training to the members of CIOSA	
Donors Donors who contribute to CIOSA	

For the purpose of this Social Accounts, the primary stakeholder group and a few of the secondary stakeholders were contacted. All the respondents were contacted between April 2008 – August 2009. CIOSA has regularly conducted a membership survey every year for the last three years to understand the impact of its work and to also get the feedback from its members. The findings from the surveys done were collated and used to write this social accounts.

Section 2 - Primary and secondary data source

The primary data was collected from the primary stakeholders using various techniques. A perception survey was conducted amongst the members via a questionnaire. Another survey to understand the training needs of the members was done by our training partner CSIM. The other stake holders were either personally or telephonically interviewed.

After the collection of relevant information and data, the data was collated and analysed both qualitatively and quantitatively. We used Excel sheets for collating the quantitative data and made a thorough study of all the feedback and reports to arrive at the qualitative information

The following are the number of stakeholders consulted in the process

Stakeholders	Total number	Number of responses	Methodology	Response Rate
NGO Members	189	89	Questionnaire /Feedback	40.5%
Corporate members	14	5	Feedback	35.7%
Trustees	4	3	Minutes of Board Meeting	75%
Employees (part time)	2	2	Feedback	100%
Volunteers	20	6	Feedback	30%
Donors	4	2	Telephonic Interviews	50%
Service Providers	5	3	Emails	60%
Educational Institutions	2	2	Telephonic Interviews	100%

CIOSA has the system of collecting feedback from its NGO members every year. A annual feedback form is distributed to all the members during one of its meetings and we have it collected from them. Apart from this regular feedback is collected after every CIOSA program. All these data were used by us to collate this report.

The secondary data comprised of

NGO directories
No. of enquires
Membership forms distributed
Annual reports of members
Web administrator
Log book
Feedback forms
Event logs
Monthly reports
Media reports,
Letters and requests
Minutes of meetings
Donation
books
Magazines
Periodicals

Chapter 4 - Method and Scope of the Social Accounts

To analyze CIOSA's performance, to learn about the impact of our services to the NGO fraternity in Chennai and to develop areas of improvement, we decided to do a social accounts of all our regular programs. The present scope of this social account covers the 4 objectives of CIOSA

1. Creating a credible network
2. Enable organization development of members
3. To voice the concerns of the members:
4. To support and nurture social projects

CIOSA is writing its Social accounts for the first time. It took about 3 years for the organization to sizably grow and make an impact on NGO sector and the Corporate Houses in Chennai. Hence the scope of these accounts is from April 2006 till March 2009. Over the last three years we have had the opportunity to strengthen our organization with a lot of members, offering a lot of new services to them, and to liaise with the government agencies and Corporate Houses within the state of Tamilnadu.

Methodology –

Mr Prasanna and Mrs. Latha Suresh wrote the Social Accounts. The process of writing the social accounts for CIOSA, enabled them to –

- Understand and communicate our Vision and Mission statements clearly to our fellow members
- Clearly state our Objectives and categorize the activities we perform to achieve the objectives
- List, analyze and categorize the stakeholders
- Identify the Indicators to measure each activity qualitatively and quantitatively
- Study the secondary data list
- Prepare Questionnaires to be administered to the stakeholders
- Conduct Interviews
- Obtain e-mail feedback
- Collate the data and finally prepare the report.

However, we did face a lot of challenges in completing the report. As the CIOSA team comprised of only 2 part time employees, Prasanna & Sophia, it was very difficult for them to coordinate the surveys and interviews and collate the information to prepare the full report. As most of the CIOSA communication was through e-mails, keeping track of the feedback and collating them took a lot of time as members never replied on time. However with the able guidance of the CSIM team the report was made possible at the stipulated time.

The process of writing social accounts was started in December 2008 and completed in September 2009.

Chapter 5 - Performance Analysis

Detailed report of the objectives and activities of CIOSA

CIOSA, helps unlock the immense potential of collective social action and serve as the facilitative platform where NGOs, companies and individuals with social concern come together for mutual learning, sharing and the collective support of social causes. We make it easy for NGOs to find and network with each other and for companies and individuals to find credible institutions and causes to support.

Objective 1. - Creating a credible network of NGOs, Corporate & individuals

CIOSA is a pioneering network of NGOs, Corporate Houses and individuals who want to be a part of social development. It is one of the only network in India which has this unique combination. In general other NGO networks in India comprise of NGOs only working for a similar cause or in a geographical area. But CIOSA has the unique combination of having Corporate Houses and volunteers as members, who are interested to contribute to the welfare of the NGO members. All the Corporate Houses support one or more NGO members. Similarly, many of the individual members volunteer time to one or more NGOs listed under CIOSA.

1.1 Enlisting Credible members

The following are the criteria for NGOs to become a member of CIOSA,

- Should be registered as a non-profit under Trust, Society or Sec 25 Company act.
- Should have a 12 A certification and 80G tax exemption certificate
- Should be secular in nature
- Functioning for at least one year
- Submit annual reports and audited statements of the previous year
- Pay a membership subscription of Rs.500

There are no special criteria for Corporate Houses to become members. They have to pay a membership fee of Rs.5,000 and also offer support to one or more of our NGO members.

Individual members who joined the CIOSA network initially were either NGO volunteers or individuals who wanted to volunteer for our members. They paid an annual subscription of Rs.250/-. Later, after Mafoi Consultants became a major donor for

CIOSA, most of the Mafoi employees working at Chennai who spent a few hours every month with the activities in Mafoi Foundation, were enrolled as individual members. The subscription fee was waived off for them.

Following is the list of our members

Year	NGO members	Corporate members	Individuals
2006 – 2007	146	5	130
2007 - 2008	183	11	250
2008 - 2009	220	13	300

As some NGO members did not pay the membership fee for over two years and since they were not very interested in participating in the events organized by CIOSA, they have been removed from the membership list. Also since a few NGOs had dissolved their Trust, their membership also stands cancelled.

Till date 11 NGOs have been removed from the list.

Data Interpretation

Of the 89 NGO respondents of the annual membership survey, all the NGOS have mentioned that the main reason that they wanted to join CIOSA was to network with other Organizations.

CIOSA - Credibility Alliance collaboration

To ensure the credibility of the NGOs, CIOSA has a collaboration with Credibility Alliance which is a consortium of voluntary organisations committed towards enhancing accountability and transparency in the voluntary sector. Credibility Alliance has a rigorous process by which they certify whether an NGO is transparent and accountable to its stakeholders. While not mandatory, members are encouraged to register with Credibility Alliance. This gives them a clean chit as a transparent and credible NGO. CIOSA helps the members in the registration process.

No. of CIOSA members who are registered with Credibility Alliance – 35

Impact

This collaboration has resulted in some of our members getting a clean chit about their activities and in being branded as transparent & accountable organisations. Furthermore this gives them a chance to enroll in organisations like Give Foundation and Transparency International.

1.2 Creating a website with discussion forum

CIOSA launched a static website in 2004 called www.ciosa.org.in. This website was revamped in the year 2007 into a very interactive website that has a lot of space for discussion forums. It thus became a Community portal for the members of CIOSA

Some of the interesting Features are:

- a. Posting News and events of members
- b. Submission of proposals to the project banks
- c. Discussion forum with d-groups – a group email
- d. Blog for airing views amongst members

The following data proves the popularity of the website amongst its members

1. No of hits	2700 hits in the year 2008-09
2. No of posts	
Daily	1 - 3
Monthly	40
Annually	500
3. No of comments for the posts	5/day
4. Points given to post and comments	3/day

Data Interpretation

Of the 89 NGOs who responded, 63% of them were actively using the d-groups on a daily basis whereas the rest 37% were not aware of this facility. Since they did not have an emailed and were not computer savvy, 37% of the NGOs for not using this facility.

Member feedback

Karthikeyan, Project Officer, ILO – Individual member

I deem it a pride to be part of the CIOSA d-groups. As I work for ILO, I receive a lot of mails on events happening at the National level and International level, schemes announced by the Government and other funding agencies, news on the labour force etc. As a member of this network, I enjoy sharing all the information I have with the NGO fraternity of CIOSA. On an average I send atleast 20 mails in a month. I also am honoured by the response I get.

Brother Siga Animation

I enjoy reading the mails sent by CIOSA d-groups. They are very informative and I get to know what my other NGO associates in Chennai are doing.

SCARF

There is not a day when a mail from CIOSA does not come. At times my inbox becomes full with all the member responses clogging it. It is very informative and also enables us to communicate with more than 200 NGOs in one shot.

RAS Trust

I was a small NGO tucked away without any publicity and image. The d-groups has made me popular amongst the NGOs in Chennai.

Impact

All members receive atleast one mail every day. It makes them aware of the presence of CIOSA and acts as a potential tool for maintaining daily communication amongst them. It helps in sharing of latest news in the development sector, events organized by our members, and also about various funding opportunities for NGOs. It also helps CIOSA in reducing the cost incurred in sending out letters through snail mail.

1.3 Publishing a NGO Directory

To facilitate the members of CIOSA to know more about each other's activities and to enable them to network amongst themselves, CIOSA has published a directory of its NGO members. The directory has in turn become an effective Publicity material for CIOSA as it is a comprehensive document that gives all information about the member organizations. The following details about each NGO is highlighted

- Name of the NGO
- Founder's name
- Address for communication
- Scope of work

No. of copies printed: 2000

No distributed – To NGOs

To Corporates

To individuals

All the members in the CIOSA network are given a directory and we have also sent about 200 copies to many Corporate Houses in Chennai. Many of our volunteers have also received a copy.

Directories distributed so far – 850

Impact

Apart from the member organisations, many individuals have become aware of the activities of CIOSA and its members. It serves as an effective PR tool for CIOSA.

1.4 Conducting Monthly Meeting.

CIOSA conducts monthly meetings for its members to facilitate interaction and participation from them. Initially for 3 years all the members were invited to meet every month and discuss some current issue or specific issues. As the membership increased, it became a huge task to cater to the needs of each NGO. It was then decided to split the members under 6 Communities of Practice as mentioned in Page 9

CoP	No. of NGOs	Meetings held
Child care	34	9
Health care	13	5
Disability	25	5
Women	14	6
Community Based Organizations	21	7
Old age	6	4

Over 35 CoP meetings were held during the period 2006-2009. The outcome of all the meetings were very effective. It provided a platform for CIOSA to engage in its advocacy work that was relevant to each group.

Feedback from members

Marialya

By these monthly meetings, we come to know about our other partner's approach towards education and supplementary education. We are able to put forward our difficulties and suggestions, express our achievements and also understand the areas in which we need to improve upon.

Impact

The following events resulted after deliberations in the COP meetings

1. A rally to highlight the needs of the Disabled
2. An awareness program on Domestic Violence Act
3. Signature campaign on Media presentation of disabled
4. Many Training programmes for SHG women

In the in year 2008 CIOSA co-ordinated with Tamil Nadu Handicapped federation to place 11 demands of the disabled to the TN government 6000 disabled participated and 9 demands were accepted and implemented by the government

1.5 Collaborating with other federations

Collaboration and networking is the most important mission of CIOSA. Apart from creating a network, CIOSA is also a member of other networks and federations. We have collaborated with them and have conducted a lot of joint programs with these organizations like Fundraising events & Networking events

Organisation	Nature of collaboration
1. Nallor Vattam	participating annual meeting. Sharing member information
2. Karmayog	Member of their online network. Sending mails from CIOSA daily to the Karmayog network
3. TAFVA	Subscription of Magazines
4. Give India	Organising events
5. Inaiyundhu Naam' 99	Identified around 46 Social entrepreneurs from Tamilnadu for the fellowship programme

Impact

This collaborating activity has further strengthened the CIOSA network and has helped us to create a visibility in the state of Tamilnadu.

1.6 Special events to promote networking among members

By being a network organization, our goal is to ensure that our members network with each other and build better relationship and alliances amongst themselves. CIOSA acts as a catalyst for this and organizes special events to nurture these networks

83% of the members interviewed had participated in some of the events organized by CIOSA while the rest 17% did not participate in any event.

The following special events have been organized by CIOSA

1. Doctors day

Dr. K. S Sanjivi Award was instituted by CIOSA and Udhavum Ullangal, our member NGO, in the year 2004 in memory of Dr.K.S Sanjivi, the doyen of Community Health Care in Chennai and founder of Voluntary Health Services, Taramani. This award is given annually to the young doctors and institutions who have served the poor beyond the call of duty without compromising professional excellence. The award has the following objectives:

- Recognise and reward doctors who serve the sick and the suffering beyond the call of duty
- Motivate young doctors to imbue the spirit of service
- Create a pool of doctors that NGOs can approach in times of need

Our search is for doctors who work with the marginalized communities and the underprivileged. Till March 2009, 35 doctors and 9 Institutions have been awarded with this prestigious award. We have also created a network with these doctors who further work with our member NGOs. This network is named as “Doctors with a heart Udhavum Ullangal created this network of Doctors whose help can be sought by the NGOs. Through this network regular camps are organized by Udhavum Ullangal

Please see Annexure 1 for the list of doctors and Institutions.

Impact

The Dr. K. S. Sanjivi awards serves to put the spotlight on unsung heroes and inspire other doctors to reach out to the underprivileged. Our member NGOs working in the health sector are able to network with these doctors.

2. Seva Mela

Seva Mela is an expression of joy of service and a tribute to the millions of social workers who have lived for betterment others. It is an opportunity and a platform for

NGOs, social workers, corporate and the general public to collectively promote social causes. The major events of Seva Mela:

1. Opportunity Fair: One day fair to forge long term alliance between NGOs and funders and volunteers. Chance to choose projects, charities and volunteering options
2. Seva Park: Exhibition of social service organizations, colleges and Corporates. More than 200 organisations participate in the exhibition.
3. Seva Mall: An amusement mall with different causes to change mindsets and provide a new experience. The Malls: Photo exhibition, documentary videos, games, painting, etc.
4. Seva Talents: Workshop to unleash creativity for students, through, painting, oratory, writing, drama etc. 1000 students participated in this.
5. Seva Jobs: Job fair for candidates who want to make a career in Not Profit Organizations. An exclusive job fair for the social work students
6. Cultural Show: Cultural show by children from different homes and NGOs trained by volunteers from corporate and students.
7. Seva Awards

Seva Mela has been organized for the last 2 years by CIOSA. It was held at Valluvar Kottam during March 2007 and 2008. *(A detailed report of the Seva Mela is in Annexure 2.)*

In the year 2009, as CIOSA did not have enough funds to host the Seva Mela, CIOSA participated in the MOP bazaar. MOP Vaishnav college organized "MOP-Bazaar", a youth festival, as a fundraiser for the students on 21st and 22nd Feb 2009. They gave opportunity for 20 NGOs to put up stall in the bazaar. About 5000 people visited the stalls and the organizations made sales of Rs 17,800 for two days.

Data Interpretation

16% of the members (14 NGOs) interviewed did not put a stall at the Seva Mela whereas 84% (75 NGOs) of the members had put up a stall at the event.

5 members of the 75 NGOs who participated felt that they did not benefit out of the Seva Mela whereas the rest ie 93% (70 NGOs) felt that it helped them to network with other NGOs and in their visibility. They also opined that Seva Mela should be held every year.

Impact

The Seva Mela helped in bringing all our members under one roof and created a platform for them to know more in detail about each others work. It also attracted the general public, school children & college students to know about our member organisations and about the NGOs in Chennai.

3. Corporate social development tour

Corporate social development programme was designed and organized exclusively by CIOSA on 28thFeb 09 for corporate houses to bridge the gap between NGOs and corporate players. It was an opportunity for 40 individuals from different corporate like Cognizant, Grace Davison and HCL to spend a day in 2 member NGOs namely Duraisamy generous social education association and Sri Arunodayam - organizations working for children, disabled, rural development & on various aspects. This tour gave them an opportunity to interact, discuss & share views. There was also screening of documentaries related to social issues, fun games etc in the bus during the trip. A few of them gave donations to the NGOs.

All the 40 participants gave were very satisfied with the tour and sensitised them to the issues in society. All of them wanted to contribute to society in some small way possible and wanted such tours to be organized frequently.

See Annexure 3 for more details on the tour and participants list & feedback.

Impact

This tour gave an opportunity for IT professionals to personally visit NGOs and understand how they work. It also helped our members to attract prospective donors.

4. Providing Marketing Opportunities for NGOs

On 11&12th of Dec CIOSA organized and helped 9 NGOs to put up stall in HP in Chennai office (Chetpet and Guindy) .During the sale, NGOs displayed their products like hand made paper products, jewelry, decorative items, candles, greeting cards and food items. The NGOs made sales of Rs 33,650 for 2days. NGOs who participated –

S.NO	NAME OF THE ORGANISATION	TYPE OF STALL	SALES FOR 2 DAYS
1	Share and Care	Posters,Hand made paper products	Rs 4200
2	Jeeva Jyothi	Snacks	Rs 850
3	Mariyalaya	Decorative items,artificial jewellery,garments,snacks-vada,samosas	Rs 14,500
4	The new leed trust	Handicraft items like Terracotta jewellery,paper products,candles and greeting cards	Rs 4500

5	Sri Arunodayam Charitable trust	candle,fancy jewellery	Rs 1500
6	SET	Jute bags,Greeting cards,plastic flowers,snacks,lace work decorative items, T Shirts	Rs 1000
7	Aikya	Artificial flowers,garlands,pappad,screen prints,towels	Rs 1500
8	Sevalaya	paintings,books,Bamboo toys	Rs 2000
9	CIOSA	games-ring,dart,coin,snake &ladder	Rs 3600
TOTAL			Rs 33650

Impact

These events provided a platform for NGOs to promote their income generation activities.

1.7 Volunteering Management

Creating a pool of volunteers who would in turn contribute to the growth and activities of our member NGOs has been another major activity at CIOSA. We have been constantly working towards making this volunteer base into a powerful resource group who could help the NGO in reducing their staff overheads. This in turn has successfully helped us in grooming socially conscious individuals who would like to contribute a few hours a week towards some social change activity.

Till date we have,

No of volunteers placed -- 250
No of corporate volunteering programme -- 4

See Annexure 4 for detail list of our Volunteers and the NGO they volunteer with

Other Information reported for Objective 1

- 57 % of the NGOs feel that D-Groups is the best place for them to interact and share information.
- NGO members are interested in taking responsibility in organizing and conducting programmes for CIOSA
- 18% of the NGOs are interested in contributing and working in designing and making of CIOSA magazine.
- 12% of the NGOs want to raise voice and do some advocacy work
- 37% want to work towards increasing CIOSA Membership.

- 27% of the NGOs want to start CIOSA in their districts or area
- 58% of the NGO members have participated and benefited in Seva Mela
- The Seva Mela events provided a platform for NGOs to promote their income generation activities.
- Apart from the member organizations, many individuals have become aware of the activities of CIOSA and its members. It serves as an effective PR tool for CIOSA.

Interpretation

We understand our members have an enormous trust in us and we have to ensure that we live up to their expectations. It also proves that networks are a great boon to NGOs if they know how well to utilize the network. The collaborations with other networks has further strengthened the CIOSA network and has helped us to create a visibility in the state of Tamilnadu. The active NGOs in our network benefit a lot whereas the passive ones do not participate in much of the activities but are happy to be a part of the network. We have to work on ways to make each member an active participant and also make each member take ownership of the network. We also realized that members who withdrew their membership should cite the reasons for their withdrawal from the network.

Objective 2 - Enable Organisation development of members

One of the major objectives of CIOSA has been Organization development of our member NGOs. We have chosen various options to enable this objective.

2.1 Providing a platform for consulting and services.

Some of the services offered to NGO Members include –

- Latest updates about the Dev Sector.
- Posting events, requests and opportunity in CIOSA website
- Member profiling in the CIOSA directory.
- Monthly workshop and training programmes
- Eligible for submission of proposals to the CIOSA project Bank.
- Publicity in Media
- Eligibility for Young Professional Assistance.
- Training in Social Entrepreneurship for one Senior personnel/Trustee for 4 months.
- Liaisoning/secretarial support.
- Subscription to CIOSA magazine.
- Participation in Seva Mela, an NGO exhibition

The Services Offered to Corporate members include

- Support in designing CSR policies and programmes
- Identify causes and charities which companies can support
- Design and implement Employee volunteering programme
- Screen and validate appeals and request for support from NGOs and individuals
- Access to CIOSA network
- Webpage in CIOSA website
- Subscription to CIOSA magazine
- Training programmes
- Participation in Seva Mela, an NGO exhibition
- A membership subscription of Rs.5000 to be paid annually

The Services offered to individuals who become members are

- Give them access to volunteering initiatives
- Create linkages with NGOs

CIOSA has a link with many players in the Development sector. This brings us in close association with many individuals who have implemented path breaking initiatives or would like to partner with organizations to do so. In this context we have been closely working with the following consultants

S.no	Name of the Consultant	Expertise offered	NGOs benefited
1	Karthik Venkatesh	Web design	3
2	Samanvaya	Documentation training	20
3	Niranjan	PR materials	5

We facilitated Microsoft to donated Computers to 4 of our NGO members. They include

-

- Swami Vivekananda Rural Community College-13 computers
- Marialaya Community College-10 computers
- Iniya Udayam Charitable Trust-3 computers
- Bro Siga Animation Centre-6 computers

Providing regular need based training programme.

The major role of CIOSA is capacity building of its members. This is a major area in which CIOSA is able to strengthen the activities of the member NGOs and also guide them in carrying out with their vision.

CIOSA has partnered with training centres like – CSIM, Life Academy, Samanvaya, We have offered quality training programs for our members over the last few years. Some of the workshops offered are free, but for some the members have to pay a very nominal fee.

The Centre for Social Initiative & Management (CSIM) on behalf of CIOSA did a Training needs assessment amongst the NGO members. CSIM is a pioneer in offering social entrepreneurship training programs in India. CSIM pursues this mission by offering a wide range of training programs in social entrepreneurship in principles and practices of a social entrepreneur. To fulfill their vision / mission, social entrepreneurs are generally required to perform several activities, which can be grouped as follows:

Demonstrate Social Impact Acumen: Understand, envision, create and measure social impact

Provide Leadership: Provide current and future leadership to the organization and to the domain

Plan organize and run a social enterprise: Employ technical knowledge and skills to build an enterprise and provide services to the community

Manage relationships: Work effectively with the community, teams, individuals, partners and all stakeholders

Communicate: Competencies required to reflect, speak, write and otherwise connect with stakeholders

If NGO heads are competent in the above-mentioned areas, then they exhibit all the basic qualities of a social entrepreneur. If they were further trained in these areas then they would be able to run sustainable and scalable organizations, which help in bringing about effective social change.

Based on the study the following training needs were identified for the group –

1. Strategic Mission revisit programs
2. Social Audit
3. Fund Raising
4. Fund Development
5. Financial Management
6. Computer skills – MS office, Tally, SPSS
7. Drafting Business Plans/ Proposal writing
8. Documentation
9. Effective Time Management

10. Legal compliances for NGOs
11. Developing a Performance appraisal system
12. Volunteer Management techniques
13. Identifying Training needs for the staff
14. Devising training modules
15. Reporting & Documentation
16. Presentation skills
17. Understanding the power of networks
18. How to launch a public campaign
19. Nuances of a Public-private partnership
20. Drafting of public policy

S.no.	Name of the Workshop	When held	No. of members participated
1	Documentation workshop	May to June 2006	50
2	Blogging	August 2006	13
3	MS-Office Training	June 2007	
4	Domestic Violence Act	July 2007	25
	Child rights	July 2007	15
	Alternate medicine	August 2007	25
	Marketing for SHGs	Oct 2007	30
	Presentation skills	November 2007	
	CSR	April 2008	15
	Training the Trainer	March – April 2008	15
	Proposal Writing	June 2008	20
	Street Theatre	August 2008	10

Apart from these workshops, Life Academy offers a program every Saturday, this is attended by a few of our members. CSIM also offers a lot of training programs free for our members. We have not collected a list of the members who have attended these programs as it is optional for the members to attend.

See Annexure 5 for the questionnaire administered by CSIM

2.3 Regular updates on development sector

It has been the duty of CIOSA to update our members of all the latest happenings in the development sector and also policies that affect the development sector largely. The dgroups has been the tool used for dissemination of these happenings and our members have largely benefited by it. We also make telephonic calls to our members in case they have not responded to the emails and update them.

2.4 Young Professional Assistance Programme

In order to help some of the members in our network, who found it extremely difficult to afford professionals in their organizations, CIOSA initiated young professional assistance program. Through this program, the NGOs were asked to hire professionals for whom half the salary was borne by CIOSA and the other half by the NGO. This professional should in turn work for CIOSA one day a week where in he or she would volunteer at CIOSA or any other member organization.

CIOSA supports 8 organisations by helping them hire a professional by sharing half the salary.

Name of the YP	Area of expertise	Organisation working	Organisation volunteering	Achievements of the YP
Prasanth	Business enterprises	ASSCOD		Helped build 3 business units for SHGS
Gayathri	Counselling	PCVC	Disha	Conceptualised We can initiative to curb domestic violence
Lipi	Social work	Snegithan	ECOMWEL	Raised funds
Kannan		RSEEDs	Other thiruvanamalai based NGOs	Raised funds
Jose	Webdisigning	CDC	CIOSA	Designed computer course for CDC
Sangeetha	Social Work	TNHF	CIOSA	Organising entire documentation work
Alphonse	Reporting	Interface	DISHA	Created Admin systems

Stakeholder Consultation

We consulted our primary stakeholder - NGO members for their opinion regarding Organisational development. All the feedback forms that were issued at the end of the training programs were also analysed. The young professionals who were placed in Organisations and the NGO Heads of the NGOs where they were placed were also interviewed. All the members who were consulted were very happy with the programs offered at CIOSA. They were very keen to attend a lot of training members but preferred them to be free training and not paid workshops. Many members also felt that only a few

NGOs were selected for most of the programs and not all were given a fair chance to avail the many programs offered to NGOs by CIOSA

Interpretation

As CIOSA lacks full time staff to do a follow up of all its activities, we are unable to offer our programs continuously. Every program was appreciated by the NGOs who attended or benefited. We did not interview the other NGOs who never participated in any of our programs to find out why they never attended many programs.

Objective 3 - To voice the concerns of the members

CIOSA is a platform for our members to voice their concerns. We in turn help them to solve the problems they face by creating an enabling platform that offers solutions to their grievances.

3.1 Initiating and facilitating campaigns for advocacy

In the wake of misappropriation of Member of Parliament Local Area Development Scheme, government of India has asked for public opinion to make necessary changes. CIOSA PERT (Public Expenditure Round Table) and Indian Liberation Group organised a meeting inviting, IAS officers and NGO heads for a brain storming on 8th April 06- The Recommendations of the meeting has been presented to Mr.Ramesh Panda , Secretary, Parliamentary Affairs.

Before the Tamilnadu Assembly Elections in 2008, the Tamilnadu Handicapped Federation Charitable Trust, CIOSA and Nandhini Voice for the deprived Elections held a consultative workshop on Political representation for the disabled on 15th of April, 2008

Mega Rally of 6000 disabled people participated from all over the districts of Tamilnadu

Ma foi foundation financially supported a mega Rally jointly organized by CIOSA and Tamilnadu Handicap Federation for people with disabilities, from Chennai Munroe statue towards Fort St. George on 19th Aug 2008. More than 6000 disabled people from different NGOs participated in the rally. The rally was conducted to pressurize the government to accept the 11 point agenda asking for free education, employment in public and private sectors, state travel passes, bank loans for small scale initiatives by disabled, vocational employment training centers in all district headquarters and proper implementation of PWD Act (Disabilities Act), guidance cell in all rehabilitation office.9 demands were accepted by the government.

3.2 Undertaking research and publications

CIOSA believes that many research/project work done by the students may contain potential ideas which can bring change in our approach and understanding to the social issues. Without proper recognition and encouragement these work may go unnoticed. CIOSA's Best Social Work Project Award aims to recognise those projects/research which are socially relevant and encourage the students to become a social entrepreneur.

Research and Publications:

- Status of old age homes in Chennai
- Out of school learning centres in Chennai
- Directory of health care providers in Chennai
- Opinion Survey on Micro Finance Bill
- Human Resource Practices among NGOs

Interpretation

By engaging in research, we are able to understand the current trends of the sector. It further facilitates us to plan our advocacy related work. The publications serve as an effective tool for image building.

Objective 4 – To support and nurture social projects

4.1 Identifying and nurturing innovative solutions with replication potential

Project *Ekam*, a community pediatric health project, was launched by Confederation of Indian Organizations for Service and Advocacy (CIOSA) on July 1, 2007. The project is based on the underlying belief that the joint efforts of doctors, hospitals and the NGO community will go a long way in making quality medical care accessible to underprivileged children.

Ekam is supported by pediatricians, nutritionists, social workers and Yoga instructors in Chennai, Project Ekam has partnered with 51 hospitals and 172 pediatricians in the city and come a long way towards making quality healthcare accessible to children who may not be able to afford such medical care. Pediatricians volunteer their time while hospitals provide subsidies to the children who are treated. The local NGOs facilitate the process, thereby making the access to medical care easier for the children.

In 2007-08, Ekam screened more than 8000 children in orphanages, schools and slums, and provided them with primary healthcare facilities. More than a 100 children have been helped with treatment for secondary & tertiary care. This multi-level support from hospitals, doctors and local NGOs has helped provide immediate access to the best medical facilities and saved the lives of many children. By the end of 2009, Project Ekam covered 40000 children and provide them with ID cards, case-sheets and insurance policies.

Overall 42,132 children were screened between 2007 and 09.

- 59 schools and 19,111 school children have been screened till now.
- ICDS centres & 13,877 ICDS children have been screened till now.
- 71 orphanages & 4791 children were screened
- 88 Community centres & 4353 children were screened
- 149 children got secondary & tertiary care.

This is an ambitious project, dream of universal health care is big enough to consume mind, energy and soul of entire nation with the support and participation of the Government. We do see a lot of synergy in government, private and individuals, which can bring down cost, avoid duplication, and reach all the children and hope we don't have to see another child die for want of money.

Ekam will be incubated as a separate project by the end of June 2009 with its own governing structure.

4.2 Building Corporate NGOs partnership - CIOSA Business Alliance

CIOSA Business Alliance helps NGOs and Corporates built long term partnership. In the last four years through CIOSA Business Alliance projects worth 54 lakhs have been supported. CIOSA also provide pro bone consultancy to companies interested in initiating CSR activities. CIOSA identifies areas of interest for corporate and invites proposals from the members. CIOSA then along with the companies shortlist and decide on the monitoring and evaluation of the project. Some of the projects are

1. Mr Srivatsram of Wheels India

Mr.Srivatsram. JMD of Wheels India in his individual capacity has been supporting for the education of around 1000 children through our members. Following NGO's running supplementary education centres at their respective areas are supported financially for the infrastructure and salary of the teachers of these centres .

Educating Tribal children

This year, he extended his support to 300 tribal children through one of our CIOSA members. Currently more than 1200 children receive education support through him. NGO's running supplementary education centres at their respective areas are supported financially for the infrastructure, training, nutrition, special classes for 10th std, salary of

the teachers of these centres, vocational and soft skill training centers.

He is also supporting an organic farming agriculture initiative in Thiruvanamalai. In collaboration with AME foundation, these farm initiatives in Thiruvanamalai have helped in reducing urban migration by making agriculture profitable.

The CIOSA member NGO's supported by this Project are

- Bro Siga Animation Centre
- Marialaya
- Jeeva Jyothi
- Iniya Udaiyam
- RSEED

2. Disha Scholarships - instituted by Ma foi Foundation

The Ma Foi foundation awards Scholarships to more than 600 students in and around Chennai to the children supported by NGO members.

3. The Interface

The Interface headed by Ms. Usha Sridhar has a mission to create an effective link between Small Corporate and Social investors on the one hand and the socially challenged on the other hand through Social work organisations to achieve the common focussed goal of addressing social problems effectively.

Their vision is to create a platform where the giver finds the best opportunity of finding the needy at the right time through the most professional channel. The Interface has extended financial support to the 11 CIOSA members.

4. The Ma Foi Management Consultants Ltd

Ma Foi has been a continuous supporter for various members in CIOSA network. It has been monetarily supporting the Young Professional Assistance Programme. CIOSA has now become a CSR initiative of Mafoi. All the administrative expenses of CIOSA is borne by the company.

5. Balmer and Lawrie

Balmer & Lawrie, a Government owned company, is supporting livelihood projects for women through the Share and Care organisation. This support of Rs 3 lakhs helped them to buy machineries for paper cutting unit and to provide employment to 10 disabled women directly and 20 destitute women indirectly

6. Chennai Online

CIOSA sought the help of Chennai online, a popular website in Chennai that features the happenings in Chennai, to promote its members in their website. CIOSA got a link on Chennai On line home page from the month of April 2006 . Weekly reports on CIOSA member events are posted in Chennai On line. Possibility of having a payment gateway in the website is being explored with the cooperation of members.

7. MOP Community Radio:

In the beginning of 2005 we explored the idea of starting community radio to reach our members. Since only educational institutions were allowed to run, we approached MOP Vaishnav College for Women and Mr Thiruvengadam, in charge MOP FM, kindly accepted the offer to interview our members and broadcast it every week. Four interviews are done with their FM radio 91.2 every month on Wednesday afternoon's and its broadcasted on one of the following Saturdays. Till date over 75 member NGO's have been interviewed.

8. Radio Mirchi

Radio Mirchi has been contacting our members through phone and taking short interview about their organization .The interview is then broadcast in the programme "Hello Chennai" anchored by Ms. Suchitra . Till date more than 20 of our members have been interviewed by them.

9. Kalachuvadu Magazine:

A widely read Tamil Magazine is carrying a two page colour advertisement of CIOSA Members each month.

Interpretation

All these initiatives at CIOSA has helped us in our image-building. Many Corporate Houses eagerly come forward to associate with CIOSA and help our member NGOS. This has helped us in building the NGO-Corporate partnership and in making our NGO members work like professional bodies.

Chapter 6 -Other Views of Stakeholders

Mr K Pandiarajan , Founder Trustee

CIOSA has created a great impact in the development scene in Tamilnadu. We aspire to create a national presence within the coming years. The CIOSA network should start focusing more on advocacy related issues over the next few years and become a voice for the NGOs in India. CIOSA has started facilitating Corporate – NGO partnerships. This should grow and reach a point where all Corporate houses should consult CIOSA whenever they think of their CSR initiatives

Mr P N Devarajan, Trustee

CIOSA is the most unique networkin platform of NGos Corporates and Individuals. I am very happy with the growth of CIOSA in Chennai. We should replicate CIOSA as separate chapters in Hyderabad, Mumbai and Bangalore, where CSIM functions . This should evolve into a member driven organisation the members take entire ownership of the network. CIOSA should have 10000 individual members, 1000 NGO members and 100 Corporate members

Mr. Loganathan, Advisory committee member

Our organization has been associating with CIOSA for the last four years and have got immense benefits during our association from CIOSA. CIOSA facilitated us to conduct a big health camp in Tsunami affected area and that enabled us to serve around 3 hundred families (one of the most affected villages known as Uyyalikuppam, Thirukazhukundram Taluk, Kancheepuram District.) We also facilitated 3 Doctors to receive Dr. K.S. Sanjeevi Award - offered by CIOSA. CIOSA placed a CIOSA Fellow with our organization , who has been promoting entrepreneurial skills to our rural women for the last six months. We are extremely happy about our association with CIOSA which in many ways help us reach the un reached.

Mr Susai Raj, Advisory committee member

“CIOSA - A CATALYST FOR SOCIETY TRANSFORMATION”. It has been a great admiration working with CIOSA in the field of development especially children and women empowerment. The perennial source of support and encouragement from CIOSA & wheels India particularly for the education of our shelter home children and our hand made paper unit were praiseworthy. The support which an institution like CIOSA offers to Non Governmental Organizations is indeed an inspiration for our commitment to underprivileged and neglected sections of the community. We have been enjoying their patronage and look forward working with them in future. The efforts taken by CIOSA in transforming the society are appreciable and we wish them all success and join hands with them.

See Annexure 7 for the testimonials from our members

Chapter 7 - Key Aspect Checklist

1 Human Resources

		Number			Date/Details/Comment
1.1	Number of employees: Full-time Part-time Occasional Volunteer	2			CIOSA does not have any full time staff, the day to day management is handled by two persons, who are the staff of The Ma Foi Foundation. Each spend 30 % of their time for CIOSA
1.2	Number of members				220 NGOs, 300 Individuals, 14 Corporate
		Y	N	NA	
1.3	Policies and Procedures in place:				NOT APPLICABLE
	a. employee contracts				
	b. employee job descriptions				
	c. staff appraisals				
	d. grievance procedures				
	e. disciplinary procedures				
	f. equal opportunities				
	g. other, such as family friendly policy:				
1.4	Investors in People				
1.5	Consultations:				
	a. with paid employees				
	b. with volunteers				Yes
	c. other: Members				Yes

2 Good Governance and Accountability

		Y	N	NA	Date/Details/Comment
2.1	Legal form of organization: Constitution (tick appropriate): Charitable status				CIOSA is registered as a Public Charitable trust

2.2	Appropriate annual return filed	Y			Income Tax Department
2.3	Annual General Meeting held	Y			
2.4	Regular Board/Management Committee meetings				3- 4 meetings a year
2.5	Annual Report published	Y			
2.6	Membership increased/decreased	Y			[Increased from 116 to 246]
2.7	Social Accounts prepared	Y			Prepared for the first time
2.8	Social Accounts verified by Social Audit Panel			NA	
2.9	Social Accounts reported to Stakeholders			NA	[explain how]
2.10	Consultations:				[please attach blank questionnaires used + summaries of consultations undertaken]
	a. with members of the organisation	Y			
	b. with members of the Board or Management Committee	Y			
	c. with Advisory Body members (if appropriate)	Y			
2.11	Other quality systems used				[please list if any]

3 Asset Lock and Use of Surplus

		Y	N	NA	Date/Details/Comment
3.1	Asset Lock in constitution				[please give paragraph reference]
3.2	Use of surplus:				[please tick all relevant in current year]
	a. no surplus made				
	b. to reserves or re-investment	Y			
	c. to charitable purposes	Y			
	d. to employee bonuses		N		
	e. to directors' emoluments		N		
	f. to other		N		

4 Financial Sustainability

		Y	N	NA	Date/Details/Comment
4.1	Annual Accounts prepared and filed	Y			We want to increase our membership base and increase the revenue to create financial sustainability for the network
4.2	Balance sheet strengthened/weakened	Y			
4.3	Profit/loss for year	Y			

5 Environmental Sustainability

		Y	N	NA	Date/Details/Comment
5.1	Environmental policy in place		N		No environmental policy has been formulated at CIOSA.
5.2	Reports on environmental practices available:				As we share the office space with Mafoi foundation, there are no specific environmental practices for CIOSA as mentioned below
	a. energy use: heat and light			NA	
	b. energy use: transport			NA	
	c. consumption of materials			NA	
	d. re-use of materials			NA	
	e. recycling of materials	Y			
	f. waste disposal			NA	
5.3	Carbon footprint calculated				<i>[please attach]</i>
5.4	Other				<i>[please list and attach as appropriate]</i>

Chapter 8 - Financial Statements

CIOSA - Expenditure for the period 2006 - 2009

Particulars	2006-2007	2007-2008	2008-2009
	Amt in Rs.	Amt in Rs.	Amt in Rs.
Advertisement Charges	55000.00	8201.00	45,798.00
Accounting charges	6000.00		
Audit Fees	5612.00	11236.00	11,030.00
Bank Charges	764.00	1706.00	784.55
Books & Periodicals	3856.00		
CIOSA Fellowship		35000.00	
Computer Maintenance	8748.00	3710.00	2,260.00
Consultancy Charges	76081.00		
Data Entry			4,472.00
Doctors Day	50617.00	67645.00	41,180.00
Donation Paid	4520.00	5600.00	5,694.00
Ekam Project		285586.00	581,419.00
Fund Raising Expenses			24,961.00
Internet	6008.00	116.00	
Legal charges		35000.00	
Meeting Expenses		22186.00	21,392.00
Office Administration		7329.00	16,007.00
Office Rent	66465.00	75000.00	54,500.00
Postage & Couriers	12788.00	21367.50	11,288.00
Printing & Stationery	81054.25	196641.95	80,084.00
Research & Publication	13500.00	30000.00	44,500.00
Salary - Ekkam		147750.00	392,932.00
Seva Mela	366219.50	422526.00	4,000.00
Telephone Charges	35893.00	81989.00	41,120.00
Travelling & Conveyance	19221.00	10571.00	10,197.00
Website Charge	8500.00		6,690.00
Young Professionals Salary			55,000.00
Other expenses	50667.00		3,440.00
Depreciation	25639.37	15810.51	7,929.60
TOTAL	897153.12	1484970.96	1466678.15

CIOSA - Income for the period 2006 - 2009

Particulars	2006-2007	2007-2008	2008-2009
	Amt in Rs.	Amt in Rs.	Amt in Rs.
Bank Interest	3,182.00	922.00	1,444.00
Book Sale	300.00	8,155.00	
Calendar Sale		1,850.00	
Donation Received	409,290.00	614,988.00	1,028,273.00
Donation Received - EKAM		321,290.00	556,720.00
Doctors day Reciepts	44,955.00	100,000.00	
Membership Fees-Individuals	1,750.00	6,000.00	4,600.00
Membership Fees-NGOs	46,520.00	35,200.00	67,000.00
Seva Mela Reciepts	257,500.00	330,550.00	17,929.00
Sundry Income	34,000.00	6,300.00	12,550.00
The Ma Foi Foundation - Receipts			
	797,497.00	1,425,255.00	1688516.00

Chapter 9 - Environmental impact

We have no definite environmental policy in place. But follow a few environmentally relevant practices.

Paper

- We are stringent in our use of paper. We use the one-side sheets for writing draft reports. We open up envelopes and recycle them as one-side sheets.
- We use e-mail than surface mail, whenever possible.

Energy

- We turn off electrical appliances when not in use or when it is not necessary.

General

- We choose long life products
- We encourage buying products from local shops, SHG groups and member organizations
- We normally buy used furniture, computers for our work.
- Share resources with other organizations

Chapter 10 - Economic impact

CIOSA has facilitated in raising over 54 lakhs for supporting various initiatives of our members. This money was directly given to the beneficiaries and was not accounted at CIOSA. CIOSA was involved in monitoring their projects.

Seva Mela has brought in a lot of visibility for both CIOSA and our members.

We have raised around 1.5 lakhs for the Doctors day function which has enabled us to create a network of doctors and medical institutions, who would in turn network with our member NGOs.

We have incubated a health initiative EKAM and raised around 9 lakhs for the project

The young Professional programmes has also been well received by our members and we have spent more than Rs.55,000 for the same. They in turn have played significant role in building the organisations

Chapter 11 - Compliance & Conformance to statutory requirements

We conform to certain standards that are essential for safety and hygiene of the employees and members

- We have installed fire extinguishers at important points in the Office.
- Our Office is located in a well-constructed, safe building.

Chapter 12 - Main achievements and issues, conclusions and recommendations

Our key achievement is that within a short span of six years, we have evolved to be the only network with a mix of NGOs, Corporate Houses and Individual members. The network is functioning very effectively without a single full time staff and many members take ownership of running the various projects and activities of CIOSA. This in itself is a major achievement. Our advocacy initiatives have reached the Government and policy level changes have been implemented with regard to the disabled community.

Major Achievements -

1. 220 NGOs, 300 Individuals, 14 Corporate Houses
2. Our members address a variety of Causes
3. Both online and offline networking is offered
4. 54 lakhs support given to members in 4 yrs
5. Partnered with TOI for the teach India campaign. Over 300 volunteers placed
6. One directory on health care NGOs
7. Incubated EKAM and will become a separate NGO.
8. Seva Mela is one of its kind of exhibition for the NGOs. Was able to do it for 2years. Seva Awards was the highlight
9. 35 doctors and 9 institutions awarded Dr KS Sanjivi Awards for their contribution in providing health care to poor and needy.
10. 8 Young Professionals have been placed which has benefited the NGOs
11. All these are achieved with part time staff and volunteers only.

Major Issues –

1. There is no ownership amongst all members.
2. NGOs look at funding as major reason for joining CIOSA.
3. No optimum use of D groups and website for networking.
4. Not many of our members are advocacy oriented.
5. Seva Mela is the most expensive project. Never able to get the visibility we expected. There have been around 2000 – 3000 visitors. Getting sponsors and financial supports proved to be nearly impossible
6. Lack of funds to start new initiatives
7. No full time staff for CIOSA.

Conclusions

CIOSA is totally dependent on Mafoi Consultancy for funding requirements apart from the fees raised through membership. A dedicated full time staff at the helm of affairs would definitely be an added asset to the existing set up of part time workers and volunteers. Members should take full ownership of running the network and should not depend on any external source of funding for the administration expenses of CIOSA. An active participation of all the members would be ideal for the progress of the network. Presently only about 30 members are actively involved with the activities at CIOSA and the rest just want to remain passive.

Recommendations

Further to the discussion with the Board of Trustees, it was recommended that

1. A full time employee would be appointed within 3 months.
2. A members meeting would be held within 3 months to highlight the findings of the report and seek their support for the strengthening the network
3. Some sustainable income generating ideas would be initiated to reduce the total dependence on Mafoi Consultancy
4. Member NGOs would be encouraged to write their social accounts, to enhance their transparency and credibility

Chapter 13 - Strengths and weaknesses of the Social Accounting Process

The strength of the Social Accounting process is that it has triggered primary and secondary line of thought about how to improve in various aspects and ultimately reach our goal. We do clearly understand that CIOSA has a great potential to bring about a lot of policy level changes with regard to many social issues and has both the capacity and potential for it.

The weakness was in our consulting process as we could not reach out to the desired number of individuals and organizations as much as we expected. We were also not very clear in explaining our economic and environmental impact and hence have not reported much on these two areas. Also certain intangible social impacts could not be measured.

Chapter 14 -Future plans for the next Social Accounting Cycle

We plan to write the next cycle of Social Account in 2011. We will have to include the feedback from our Individual members and a few beneficairees who have benefited with the financial support offered to member NGOs of CIOSA.

Chapter 15 -Dialogue and disclosure

After the panel scrutinizes the Social Accounts, we intend including their comments, suggestions in the Social Audit Report and host it on our website. Since most of our donors, supporters and volunteers are accessible through e-mail, we intend mailing the Social Audit Report to them.

Chapter 16 - Annexures

ANNEXURE 1-

K S Sanjivi Award Recipient List

Dr.K.S.Sanjivi Awardees - 2004

Doctors

1. Dr. R. Kamalakannan
9, South Railway Station Road
Korattur, Chennai- 600 080

2. Dr. J.S. Rajkumar
RIGID Hospitals
No.47/3, New Avadi Road
Kilpauk, Chennai- 600 010

3. Dr. Ravi Kannan
Prof. & Head
Surgical Oncology
Cancer Institute (WIA)
Adayar, Chennai- 600 020

4. Dr. R. Satish
Singhvi Charitable Trust ,
170, Triplicane High Road
Chennai- 600 005

5. Dr. Shanthi Davidar
Plot 1008, 7th Street
Off 7th Main Road
Mogappair Eri Scheme
Chennai- 600 058

6. Dr. S. Thulasi
Medical Officer
Day Care Hospital
Indian Red Cross Society
50, Montieth Road
Chennai- 600 008

Institution

1. Sri. D.K. Srinivasan
Secretary
Hindu Mission Hospital
103, G.S.T.Road
Tambaram West,
Chennai -600045

Dr.K.S.Sanjivi Awardees – 2005

Doctors

1. Dr. V. K. Mugilvannan M.B.B.S
Chief Medical Officer (Retd.)
Border Security Force
“Abhinav Kailash”, 2nd Floor
19-A, Velachery Road
Little Mount, Saidapet, Chennai- 600 015

2. Dr. N. Uttaman, B. Sc, M.B.B.S
No.24, 2nd Street
Vaitheeswaran Nagar
Chedukkarai Post
Gudiyatham- 632 602

3. Dr K. A. Nambudripad B.Sc, M.B.B.S,
BCCPM
Senior Medical Officer
Dean Foundation
59/73, Aspiran Garden II Street
Kilpauk, Chennai- 600 010

4. Dr P Anand, M.B.B.S
KCP Clinic
137, Bazaar Street
Uthiramerur- 603 406
Tel: 04112- 272826

5. Dr S Sunder, M.B.B.S, D. Phys. Med.,
Prem Centre
No.50, Lattice Bridge Road
Thiruvanmiyur, Chennai- 600 041

6. Dr P K Baskar, M.D.S, F.I.C.D,
Baskar Dental Foundation
No. 54, G. N. Chetty Road
T. Nagar, Chennai-17

Institutions**1. Dr. S. Jayam**

Sahishnatha Vijaya Institute of Child Health
Vijaya Health Centre
178-180, N.S. K. Salai
Vadapalani, Chennai- 600 026
Gudiyatham- 632 602

2.Sr.LalithaTheresa

Secretary
Jeevodaya Public Charitable Trust
New No. 1/272, Kamaraj Road
Manali P.O, Mathur, Chennai- 600 041
Tel: 2555 5565, 2555 9671

Dr.K.S.Sanjivi Awardees – 2006**Doctors****1. Dr. V Pugazhendi,**

225 'A' Nehru street,
Jeeva Nagar,
Puthupattinam,pin-603102
Kanchipuram district.

2. Dr. S.Balambal,

"Subramanya"
453,R.K.Shanmuga Salai,
K.K.Nagar,
Chennai-600078

3. Dr. M.S Chandragupta,

C-9 Maruthi Apartments,
87 Alagappa Road,
Purasawalkam,
Chennai-600084

4. Dr. K.Muralidharan,

No-5 Ramamurthy Colony main Road,
Thiruvika Nagar,
Chennai-600082

5. Dr. M.Krishnakanth,

123 Vellalar Street,
Purasawalkam,
Chennai-600084

Institutions**1. Dr.J.Lakshmanam,**

Aravind Sai Eye Hospital,
No-1 Ganeshan Street(Pammal Main Road)
Krishana Nagar,
Pammal,
Chennai-600075

2.Dr.Rajasekaran,

Superintendent,
Govt Hospital of Thoracic Medicine,
Tambaram Sanatorium,Chennai-600047

Dr.K.S.Sanjivi Awardees – 2007**1.Dr. R. V. Ramani**

Managing trustee
Sankara Eye care Institutions- India
Sivanandapuram, Sathy Road,
Coimbatore 641035

2.Dr. Aishwarya Bhujungarao

R- 73 Anna Nagar, Chennai – 40

3.Dr. Juva Adishesarao

Second Cross Street, New Theradi,
Ponneri- 601204

4.Dr. Mohan Rajan

Rajan Eya Care Hospital
No.5, Vidyodaya East @nd Street
T. Nagar, Chennai- 17

5.Dr. Narayanan

Swami Vivekananda Medical Mission
Hospital
Agali P.O. Palakkad District

6.Dr. Jayachandran

15, Venkatachala Naicken st., Chennai-
21

7.Dr. Muthuraman

Ortho & Trauma Care, Pothigai Clinic,
99 South Masi st, Tenkasi-627811

8. Dr. Atul Shah
202 A wing Rushi Tower,
Lokhanwala Complex, Andheri
West Mumbai- 400053

1. Tribal Health Initiative
Tribal Health Initiative, Sittilingi,
Dharmapuri, Tamilnadu- 636906

DOCTORS DAY -08
INDIVIDUAL DOCTORS

1. P. Ramanathan
M3 TNHBColony,
Gandigramam south,
Karur-639004

2. Prof. C.M.K. Reddy
General and vascular surgeon,
306, Poonamalle high road,
Kilpauk, Chennai-10
9381913344

3. S. Vetrivelvi
2/380, ECR mainroad, Thirupoodi(post),
Geevalur, nagappattinam
9443975161

4. Dr. Rajasekaran
No C 3B/Block6-orisalai,
JJ Nagar East, Chennai-37
9444193288

5. S.M. Chandramohan
Professor, Department of plastic surgery,
SRMC, PORUR,
Chennai-600116

2. Sankara Eye Hospital

Sankara Eye Hospital
No. 1, Third Eye Hospital,
Sri Sankara Nagar, Pammal,

Dr. V. Bharathi
Civil surgeon
Govt hospital
Sholinghur

8. Jyotsna Murthy
Professor,
Department of plastic surgery
SRMC, Porur,
Chennai-600116

9. V. Shankar Kumar
ENT, Lions Hospital

10. A.V. Sripriya
Sankara nethralaya, 1st floor, 8/28,
2nd street, East
Abiramapuram mylapore, Chennai-4

Institutions

1. Swami Vivekananda Youth
Vivekanandamemorial hospital,
Hanchipura road,
Saragur, HD Kote Taluk,
Mysore district, Karnataka

2. ASHWINI-charitable society
Post Box No: 20
Gudular (post)
Nilgiris District

ANNEXURE 2 – Report of the Seva Mela

SEVA Mela – 2007

Confederation of Indian Organisations for Service and Advocacy (CIOSA) celebrated its third Annual Meet as Seva Mela. Seva Mela 2007 is an expression of joy of service to humanity by bringing together social workers, corporate, volunteers, schools and colleges under one roof. More than 140 organizations and volunteers exhibited their creative talents and work through exhibition. It was also a Job fair for NGOs, in the history of Chennai this is the first job fair for NGO sector which is being organised by CIOSA. It was organised at Valluvar Kottam on March 5th, 2007, where CIOSA gave same platform to social entrepreneurs, social workers and corporate social leaders, where they can share their ideas and works that have created larger impact in the society.

Seva Mela was inaugurated by Mr T S Krishnamurthy, Former Chief Election Commissioner of India. In this function CIOSA presented awards to individuals and institutions for providing service to society.

Founder trustee's of CIOSA Shri K. Pandiarajan, Managing Director, MaFoi, and Shri P.N. Devarajan, outlined the activities of the association, which has over 100 individual volunteers

Around 150 organizations taken part in exhibition. Through their stalls these organizations provide visitors an opportunity to learn, to think and to act and become socially concerned citizens. The theme behind this Mela was to interest students, corporates and volunteers to create greater awareness about the development sector and social issues.

Suchir Seva Award 2007 was presented to Mr P Thandapani of Suyam Charitable Trust, for his contribution to the growth of his organization and society

Mr P Thandapani, a young boy from Cuddalore, found his calling for social work when he was a student. He joined Tamil Nadu Science Forum as a volunteer and ran tuition centres and medical camps with the mission to help the underprivileged students in Tharamani, Chennai. He chose street play as a medium of campaign to spread awareness about education, pollution domestic violence and organic farming, His work during tsunami earned him and fame. He joined Suyam Charitable Trust as a field co-ordinator responsible for their education projects in Tsunami affected areas in Nagapatinam

Suchir Seva Award 2007 was presented to Ms. Andammal Thiyagam Women Trust, for her work among the disabled. She has been training the physically challenged in tailoring and other crafts. She is also a sportswoman and has participated in many sports and won prizes.

A. Andammal sets an example to others, ignites the spirit and the belief that others too can be empowered.

Suchir Seva Award 2007 was presented to Mr.Subbaiyan, ANEW. Mr.Subbaiyan is a Gandhian who spent his entire working life doing social service. He joined the Gandhi peace Foundation at Tanjore in 1972 and worked there until 1976. For the next twenty years he worked with Asha Niketan F.M.R, India at Calicut followed by another six years at Asha Niketan F.M.R,Chennai.

He is currently the Manager, Administration at ANEW and his profile involves office administration, placement of students, self awareness classes for students and counseling. He has been a great source of support to ANEW in all their activities and continues to be a pillar of strength to the students and the organization.

AMAR SEVA AWARD for Business House was presented to Sri Krishna Sweets, Chennai for their contribution in the field of social welfare. . The award is in recognition of their increasing support to the Non profit organizations and other institutions who work for many social causes.

Mr.M.Murali the younger son of Late Sri.N.K.Mahadeva Iyer started his career at Sri Krishna Sweets at a young age and today has taken forward this organization to varied pockets of Chennai city ,Pondicherry, Maharashtra and Dubai spread to over fifty four outlets in total.

JEEVAN SEVA AWARD for Life time achievement was presented to Sr **.Mary Theodore, MITHRA Rehabilitation Centre, Chennai** for her pioneering service to special children.

Sr. Mary Theodore an Australian by birth was born in Brisabane, Queensland, Australia. She came to India in 1951 and since then has rendered her service towards the rehabilitation of the physically and mentally challenged. With an intention of beginning a rehabilitation centre for the disabled poor children in Madras as a living memorial to St.Thomas apostle of India whose 19th centenary was celebrated in 1972, MITHRA (Madras Institute to Habilitate Retarded Afflicted) institution was started. Sr. Mary Theodore is the founder of Mithra Rehabilitation Centre.

CIOSA also presents C Subramaniam Award to Young Social Scientist

I Prize Prema Devi, MSSW on the Marketing ability of Women in Self Help Group's of central Chennai.

II Prize, Karthiga, Cauvery for women, College on **Profile of Tasmac Workers.**

III Prize, Ambika Hemanth, PSG College of arts and science

Shri Krishnammal Jagannathan of Land for Tillers, Shri S. Gurusurthy, columnist, Shri Haridas, Secretary MOP Vaishnav College, Shri R. Parthiban, actor and Shri Gopal Srinivasan, director, TVS Electronics, presented the awards.

The Events of Seva Mela were:

The four facets of the Seva Mela would consist of:

1. **Seva Park:** A place to connect with different NGOs working for women, children, in health, rural development and many more.

2. **Seva Mall:** Malls to change mindsets. The different stalls in the malls give you unique learning experience with fun they were as follows:

- Granny tales and medicals would have old people telling stories to children and teaching home Medicare.
- Learn Braille, and read blind folded.
- Play chess with visually challenged.
- Watch movie with hearing impaired students.
- Drawing painting by kids
- Sell the products made by NGO's
- Cosmic Children
- Learn dance with Transgender
- Play Palanghuzhi with senior citizens
- learn to make candles with special children

3. **Seva Jobs:** Jobs Fair for the Non profit organizations drew in more than 500 hundred candidates coming from various backgrounds like Social Work , MBA, Law, Accounts and many others, the candidates were screened and their resumes were sent to the respective NGOs' who placed requirements for their organization.

4. **Seva Talents:** Competitions for Schools and Colleges on social issues were conducted.

Schools that participated were:

- i) Madras Seva Sadan
- ii) Siragu Montessori School
- iii) Sornammal Matriculation
- iv) LMCTM
- v) Sri Sankara Matriculation.

Colleges that participated were:

- i) Madras Seva Sadan
 - ii) MSSW
 - iii) Sacred Heart – Tiruppur
 - iv) SDNB Vaishnav v) Hindustan College
- Competitions for schools and colleges on social issues.

5. Seva Fest: Inclusive of cultural programmes by students with different abilities and talent.

A seminar on Social Development Sector was organized in collaboration with Ma Foi Management Consultants Ltd and Ecomwel Gateway. Mr.H.Narayanan of ECOMWEL gave the welcome and the valedictory address. After this seminar Mr.Shankar Mahadevan, Trustee of CIOSA gave away the mementos to all the speakers. Social Development Sector had the following distinguished panel of speakers:

Dr. Ghosh is the Professor of the Department of Social Work at the famous Visva Bharati, Santiniketan, West Bengal chaired the session give his inaugural and concluding remarks.

First speaker in this seminar was Dr. Kalpana Sankar she holds a Ph.D in Natural Science and has been involved with the ‘self-help-movement of women’ in Tamilnadu for the last twelve years. She is at present working as the Chief Executive Officer of Hand in Hand, an NGO based in Kancheepuram district of Tamilnadu focusing on eradication of child labour and women’s empowerment in 10 districts of Tamilnadu. She spoke on Skill sets for the Micro Finance and Community Development sector.

Second speaker was Dr. Paul. He had completed his MSW, MPhil and PhD in Social Work from the Loyola College, Chennai. After an illustrious carrier spanning more than 2 decades in the Govt. sector as the Chief Community Development Officer of the Tamilnadu Slum Clearance Board, he worked for 5 years the DfID in the HIV / AIDS sector in Kerala and the Poverty Reduction Programmes in Andhra Pradesh. He is one of the leading consultants in the Development Sector. He spoke on the Knowledge, Aptitude and skill sets required for the HIV/AIDS sector.

Third Speaker was Ms.Saulina Arnold holds double MSW degrees in Social Work Administration and in Family Therapy. Her involvement in Social Work spans more than 3 decades. She has not only been associated with several NGOs, let alone the biggest Health Related NGO network – the Tamil Nadu Voluntary Health Association with more than 600 member institutions, she has been a leading spokesperson for Gender and health policies of the State and Central governments. She addressed the Seva Jobs session on the Knowledge, Aptitude and Skill sets required for the Disaster Management field.

Forth speaker was Mr. Raja Samuel. He has a 16 year old association with the Social Work field. He is currently pursuing his Doctoral thesis and is a faculty at the Madras School of Social Work. He spoke on Knowledge, Aptitude and skill sets required for the fast and upcoming field of “Corporate Social Responsibility”. He dwelled elaborately on the Attitude and aptitude required on Working for corporate sector.

Cultural Programmes

Students with different abilities and talent and seven NGOs participated in cultural programmes. Around ninety students from five schools and four colleges participated in competitions on social issues. For these students quiz competition and street plays were organized.

Prizes won-Schools

Street Play – In Street Play Siragu Montessori School won the first place and LMCTM won the second place respectively.

Physical Model - In Physical model presentation Sri Sankara Maticulation School won the first place

Quiz – In quiz Sri Sankara Maticulation School won the second place.

Prizes won-Colleges

Street Play – In Street Play SDNB Vaishnav won the first place and Sacred Heart – Tiruppur won the second place respectively.

Quiz – In quiz Hindustan College won the first place.

At the end of the day CIOSA released its first ever Magazine called **The Non Profit**. This magazine raises social issues of the society. Another release was a book on Out-of-School Education Offered by Non-Governmental Organizations titled “**Out of School Learning Enhances In-School Learning** by CIOSA and Kaingkarya”.

This Mela came to an end with thanks giving by Prasanna.

Seva Mela – 2008

March 15 and 16 were memorable days for the non governmental organisations, self help groups and the school and college students, who participated in the Seva Mela at Valluvar Kottam in Chennai.

This annual fund raising event was organised by the Confederation of Indian Organisations for Service and Advocacy (CIOSA), which is a corporate social responsibility wing of Ma Foi Management Consultants Ltd.

At the Seva Mela, NGOs, self help groups, colleges and corporate houses had set up over 150 stalls to showcase their societal activities. Sornammal Educational Trust, Udhavum Ullangal Public Charitable Trust, Vidya Sagar Inclusion, Iniya Udayam Charitable Trust and Thedal were some of the participants. Bags, dolls, clothes, accessories and show-pieces were on display.

In order to motivate the students, various competitions including painting, elocution, story writing and drama were held for students of 8th standard up to college level. Uma, Founder and Managing Trustee, Suyam Charitable Trust, said that over one thousand students from various city schools and colleges participated. Around 150 to 200 students were awarded various prizes at the end of the second day.

A Cultural show by children from various homes and NGOs, trained by volunteers from corporate houses and students was also part of the Seva Mela.

Those who were interested in taking up a career in social work were also given guidance at the Seva Mela through then Centre for Social Initiative and Management (CSIM), which is a management school, imparting business and management skills to social change agents.

At the end of the Mela, various awards were presented to students, writers, employees, NGO heads and corporates, like the C. Subramaniam Award (for best young social scientist), Suchir Seva Award (for best grass root-level worker), Madhur Seva award (for best writer) and Jeevan Seva Award (for the doyen in voluntary sector).

The event was inaugurated by the Social Welfare Minister, Poongothai Aladi Aruna.

K. Pandia Rajan, Founder-member, CIOSA, said, “We strongly believe in creating a malady-free society. This is the second year that we are having Seva Mela and the kind of response that we receive is more than heartening”.

The theme of Seva Mela 2008 was 'best medical care for the needy children'. The funds and donations collected through this event would be used for the EKAM project of CIOSA to purchase a mobile medical van, which would provide complete medical care to around 30, 000 underprivileged children in Chennai.

Eight events of Seva Mela:

1. **Opportunity Fair:** One day fair to forge long term alliance between NGOs and funders and volunteers. Chance choose projects, charities and volunteering options
2. **Seva Park:** Exhibition of social service organizations, colleges, corporates. More than 120 stalls were erected..
3. **Seva Mall:** An amusement mall with different causes to change mindsets and provide a new experience.

The Malls:

- Photo exhibition, documentary videos, games, painting, etc.
4. **Seva Talents:** Workshop to unleash creativity for students, through, painting, oratory, writing, drama etc. 1000 students participated in this.
 5. **Seva Jobs:** Job fair candidates who want to make a career in Not Profit Organizations. You can participate in the fair as an employer and find right person for your organization. Exclusive job fair for the social work students
 6. **Cultural Show:** Cultural show by children from different homes and NGOs trained by volunteers from corporate and students.

7. Seva Awards

Awards:

1. C Subramaniam Award for Young Social Scientist:
 2. Amar Seva “Business for People” Award: Corporate Social Responsibility
 3. Suchir Seva Award for grass root level worker
 4. Jeevan Seva for the Doyan in Voluntary Sector.
 5. Madhur Seva Award for writers
 6. Air Marshall Krishanaswamy Award for people who have started a new career after retirement.
8. **Walk back to life Rally** by 500 college students to promote healthy living and awareness on deaddiction

CIOSA Seva Awards for Murugappa Group, Ravi Kumar, Writer and Activist Pudhiadhor Narayanan, India Together, Mr Krishnamurthy, Tex Bio Sciences.

CIOSA gave its second Seva Awards to corporate, NGOs, staffs and students for their contribution to the welfare of the people. Ms Salma, the chairperson of Tamil Nadu Social Welfare Board, Actor Nasser, and Swami Vimurthananda were guests for the function. Speaking about the seva awards, Mr K Pandia Rajan Trustee of CIOSA said that the awards were instituted to forge closer ties among NGOs, corporate, students and media for better society. This year CIOSA has instituted an award in the name of its late trustee Air Vice Marshall Krishanaswamy to recognize social leaders who began NGO after retirement. Ms Salma, in her speech narrated a story how an NGO working for the HIV Aids affected were harassment and urged the NGOs to come together to support such organizations. Nasser, moved by this incidence promised to visit the place and do the needful. Swami Vimurthananda said the actual seva is when there is an equal growth of mind, hands and heart.

The award function was part of a two day mela organized by CIOSA to raise awareness and funds for the NGOs. More than 100 NGOs exhibited their work and products.

CIOSA Seva Award 2008 for Best Grass Root Worker for Miss S.Muthulakshmi of Marialaya for her work among street children, Marialaya, a society for the rehabilitation of street girls, recognising her potential, gave her admirable support. Miss T. Deepa of Bro Siga Animation Centre also got the grass root worker award. She worked as Book fairy And made a tremendous contribution towards improving the quality of reading of about 3500 children studying in several corporation schools in vyasarpadi. V.Krishnamurthy of Duraisamy generous charitable organization in maduranthakam got life time achievement Award for his wide range of philanthropic activities through the DGSEA. The list awe inspiring-schools, orphanages, adult education, dairy farming, health centre, home for the aged, vocational training centre, rural sanitation, self-help groups, aids awareness, drug-de-addiction centre, water schemes, tailoring units, library and eco-farming.

4. Air Vice Marshal.V.Krishnaswamy Award for starting an NGO after retirement to Professor Narayanan.

Prof.Narayanan, embarked on his social work career after his retirement as a Tamil Professor from Nandanam Arts College, Chennai. Prof. Narayanan with the full support of his family launched Pudiador, a non-profit organization, in 2001 whose mission is to improve the poverty-stricken lives of children in India, through education and various avenues of social support.

5. CIOSA Seva Award 2008 for Business House to Murugappa Group

The AMM Foundation, charity organisation of Murugappa Group was established in 1953 to support a spectrum of charitable activities. But its social services outreach

programmes started much earlier, when the first hospital was founded in 1924. In keeping with their ancient, noble tradition, every family in the Murugappa Group sets aside a sizeable portion of its profits for philanthropy. At present, the group supports four schools with an annual enrolment of 8000 students, three hospitals, a nursing school, a polytechnic institute and the scientific Murugappa Chettiar Research Centre which conducts research on organic farming, bio-degradable plastics etc. Besides these the group companies have their own CSR initiatives.

6. CIOSA Seva Award for Business House to TEXBIOSCIENCES (P) LTD.

TEX BIOSCIENCES (P) LIMITED (formerly known as Textan Chemicals (P) Limited), started in 1979 by Mr R P Krishnamachari, is a leading enzyme manufacturer. Mr.R P Krishnamachari, a socially conscious and motivated individual, has always had a mind set to share fifty percent of his profit for social causes. At present, he has four major projects close to his heart. He has provided infrastructure support to a tune of Rupees seventy five lakhs to Vivekananda Vidya Kendra in Takkalai, Kanyakumari district. He has provided medical equipment worth over one crore to the Eye research Foundation at Vijaya Hospital. He is also a major donor for the National Heart Foundation and CSIM.

7. India Together

India Together provides in-depth information & news on the issues that matter covering 15 major topics and over 15 states. It publishes at least one article every day themes ranging from government, poverty environment etc. The publication is edited and published from Bangalore by two lead editors, Subramaniam Vincent and Ashwin Mahesh and owned by Civil Society Information Exchange. Mr Subramaniam also runs a local e publication called Citizen matters to highlight the issues and concerns of Bangalore.

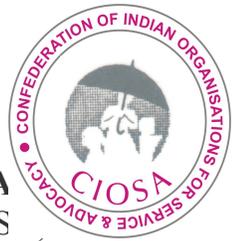
Ravi Kumar, writer and activist and member of legislative assembly received this award for his continuous commentary on the social issues in various magazines especially the series of articles written in Junior vikatan.

Perpetual Mythili of sacred heart college, thirupathur and Rathna of Loyola college received C Subramaniam Award for their research work

SEVA MELA – 2009 was not conducted as we could not raise money for the event. Instead we gave our members an opportunity to exhibit their products at the MOP Bazaar

ANNEXURE 3 – Corporate Tour

Corporate Social Development Tour



CONFEDERATION OF INDIAN ORGA FOR SERVICE AND ADVOCACY (CIOS

facilitative platform for NGOs, companies and individuals for mutual learning, sharing and the collective espousal of social cause.

There is an opportunity for individuals from different corporate to spend a day in Two NGOs working with Children, Disabled & Rural Development

- **to interact**
- **to discuss**
- **to share views**

Date : 28.02.2009

Time : 8.30 am – 6.00 pm

Day : Saturday

NGO Visit:

- **Duraisamy Generous Social Education Association (DGSEA)**
 - Maduranthakam - Kanchipuram
- **Sri Arunodhayam Charitable Trust**
 - Kolathur

FEES

- **Rs. 300/- per head**

(Including Food & Travel)

There will also be screening of documentary, games etc.
Interested individuals please contact

S. Sophia Shalom

98407 40854

sophiaashalom@gmail.com

ccosa

(Please register before 23th Feb.)

List of Individuals who went for the tour

S.N O	NAME	Company Name	PHONE NO
1	Dhanya S Pankaj	CTS	9962095522
2	Simi Aboobacker	CTS	9962433370
3	Amala Veerasamy	CTS	9940372143
4	Sujatha Sakthiganesan	CTS	9865940540
5	Adav Vasudev c	CTS	9842333662
6	Jayaram Muthukrishnan	CTS	9884719975
7	Sreeramulu.M	CTS	9884735321
8	Gayathri M S	CTS	9600032632
9	Pushpalatha	CTS	9884803700
10	Kasthuri.G	CTS	9444089541
11	Umarani.P L	CTS	9962002884
12	Ahamed Bilal	CTS	9443005328
13	Thamil Selvan B C	CTS	9790976037
14	S.Naveen	CTS	9884701849
15	B.Arun Kumar	CTS	9789066679
16	Anirvan Roy	CTS	9840657856
17	Lokesh Radha	CTS	9840911400
18	Arun Kumar	CTS	
19	Sethu Raman V	CTS	9789527253
20	M.Rajalingam	CTS	9789991178
21	Thiyagarajan	CTS	

22	K.Socrates	CTS	
23	Renu Priya	CTS	9941363736
24	P.Gowri	CTS	9843713288
25	Dorai Raj A R	CTS	9962478855
26	Gopal Krishna Shetty	CTS	9790995386
27	Sai Prabha Jeyanthirakumar	CTS	9884493536
28	B.Pradeep	CTS	9840346050
29	Amol S Ramteke	CTS	9791176043
30	Kalpana	CTS	9788177819
31	K.Praveena	CTS	-
32	Kartheeban	CTS	9940299062
33	Nagappan.R M	CTS	
34	Ananthan	CTS	9940688595
35	S.Saravanan	CTS	9444950681
36	M.Mohan	HCL	9282405688
37	Madhan Kumar	HCL	9962001212
38	Prabhu		9940310097
39	Kalaijarasan.G		9940611357
40	G.John Timothy		9884054741

ANNEXURE 4 – Corporate Volunteer List

Consolidated Statement on the volunteer placement						
			Need	Sent	Attended	Placed
					65	
1	PUDIYADOR	Ramavaram	10			8
		Urapakkam	20	62		10
		Adyar	10	139		45
					32	
2	AI	Kodampakkam	2			2
		Mylapore	8			12
		Kotur/ RA Puram	0			1
		T Nagar/west mambalam/				3
		Teynampet				3
		Triplicane	2			1
		Nungambakkam				1
					15	
3	Brthya	T Nagar - Usman Road/burkit road	30	30		15
4	MACT	Porur	10	18	6	6
		Kudapakkam	5			
		Nallur	4			
		Poonthamalli	6			
					29	
5	SET	Anna Nagar/Arumbakkam/ MMDA/Thirumangalam	30	103		20
		Ayanawaram	5	43		3
		Egmore	10	0		0
		Harbour	10	0		0
		Chepauk	10	0		0
		thousand light	10	0		0
6	Disha	Cooks road	2			
		Strahands road	2			
		New Washermen pet	2			
		SN chetty	2			
		CB road	2			

		Chindadripet	2			
		TH Road	100			
		CPT colony	2			
					26	
		Kosapet	2			
		Sornamal School/ Ayanavaram, Kilpauk	300	83		26
		Central chennai	50			
7	Bro Siga	Vyasarjadi	15	0		0
8	Nethrodaya	Mogappiar	30	0		0
9	VSET	Part,Mint	10	0		0
10	Relief Foundation	Kodampakkam	20	25		0
			723	503	173	156

ANNEXURE 5 – Questionnaires Used

This questionnaire is designed by Centre for Social Initiative and Management (CSIM), the training partner of CIOSA. The main purpose of this questionnaire is to provide CIOSA member NGOs with a framework for the systematic evaluation of their organisational processes, structures, systems and skills. It is designed to help them to identify and understand their strengths and weaknesses and to enable them to develop strategies to improve their organisations' capacity.

CSIM is concerned not only to offer training programs in social entrepreneurship but also to help other organizations in doing their capacity assessment (i.e. their ability to sustain their activities, to reach their objectives and to prosper and grow). Hence we have developed this questionnaire to identify those particular areas of capacity that is strongest and those that need improvement amongst CIOSA member NGOs.

We request you to help us in this process and fill in the questionnaire given below.

Name of the Organisation _____

Name of the Founder _____

What is your Designation in the Organisation _____

How long have you been associated with the Organisation _____

Your Age _____

Educational Qualification _____

Gender Male / Female

Have you heard of the term – Social Entrepreneur Yes / No

Do you consider yourself a Social Entrepreneur Yes / No

Please tick the appropriate box for the questions below. Kindly select only one option.

The options provided are –

- SA - Strongly Agree
- A – Agree
- NA/ND – Neither Agree nor Disagree
- D – Disagree
- SD – Strongly Disagree

Social Impact Acumen	SA	A	NA/ ND	D	SD
1. You have a clear mission & vision statement					
2. Your stakeholders understand the mission statement					
3. You review vision and mission periodically as an organization in view of ground realities					
4. You connect with social issues related to your own and see relationships to develop a holistic perspective on the issue.					
5. You fully assess the requirements of the community and analyze the causes for those needs not being met					
6. You are able to identify the problems and map services to them					
7. You have developed systems, metrics and tools to measure outcomes of your work.					
Planning & Management skills					
8. Your entire team is aware of your plans and the targets					
9. You involve all the members from your organization in the planning process					
10. You review your monitoring and evaluation system regularly					
11. You have expertise in drafting a business plan					
12. You can create strategy to link your vision and business plan					
13. You have no problems in raising funds and can identify appropriate sources of funding					
14. You manage your finances efficiently					
15. You have created systems and processes for program management					
16. You creatively allocate, deploy and use resources for maximum benefit					
17. You are technology savvy					
18. You have no problem in acquiring physical and technological infrastructure					
19. You create an exit plan and allow a community to continue interventions on their own					

Organizational skills	SA	A	NA/ ND	D	SD
20. You have all the relevant information about the legal issues relevant and specific for the services that you provide					
21. You have obstacles in implementing activities according to these legal requirements and need guidance					
22. You have a clear system in place to manage your work in order to meet your plans and targets					
23. You and your team can clearly identify your organization's key activities					
24. Your key activities are all documented & recorded					
25. You have administrative procedures, such as policies, administrative manuals etc					
26. You have developed an effective team within your organization					
Human Resources					
27. You require additional training/information on employment legislation requirements					
28. All members of your staff have job descriptions					
29. All your staff fully understand their job descriptions					
30. You recruit volunteers					
31. You define the roles of your volunteers					
32. You support staff and volunteers in fulfilling their roles					
33. You have a system for measuring and appraising their performance					
34. You reward the staff when their performance is good					
35. You terminate them when their performance is poor					
36. You have a training plan and it is implemented effectively					

Leadership	SA	A	NA/ ND	D	SD
37. You use sound judgment and exhibit perspective					
38. You influence internal and external stakeholders					
39. You have successfully built and leveraged teams					
40. You are a role model					
41. You have developed a succession plan					
42. You personally coach others in the organization					
43. You take initiative and ownership					
Communication skills					
44. You create an open space for expression of ideas and discussions					
45. You use Email and the Internet to communicate, find information, share experiences and collaborate					
46. You make effective presentations					
47. Your ideas and thoughts are expressed clearly in a written form.					
48. You ensure that agendas are met, critical points of view are expressed, and next steps are clearly determined in a meeting					
Advocacy					
49. You are interested in doing advocacy related work					
50. You are actively researching and generating knowledge about the social issue you are working					
51. You are using various means of communication to inform, educate, and influence public awareness, opinion, or action about the social issue.					
52. You are planning to propose a public policy					
53. You are engaging public policy makers, legislators, and other government officials to influence the legislative or resource environment for the social issue.					
54. You are organizing other NGOs or individuals from the same field into a network or association for advocacy.					

NGO MEMBERSHIP SURVEY 2008

Dear members,

This survey is an effort to understand our members' interest in CIOSA, and how they want CIOSA to evolve in future. This becomes the need at this hour because we have been venturing into many activities which we think helps CIOSA members.

May we request you to answer this brief questionnaire and return it at the earliest? You can answer by ticking boxes and/or writing your responses, as appropriate. Your frank feedback, suggestions and comments are welcome and will help CIOSA serve you better.

Thank you for your cooperation.

NAME OF THE ORGANISATION:

1. Since when has your organization been a member of CIOSA?

2. What were your reasons for joining CIOSA? Was the reason fulfilled?

- 1.
- 2.
- 3.
- 4.

3. Following are services that CIOSA offers to its members. Of this what is important to you? Pl rank the services in accordance to the importance.

Activities	Rank
• Linking with NGOs	
2. Advocacy	
3. Fund raising/corporate contacts	
4. Capacity Building	
5. Providing Volunteers	
6. Young Professional Assistance Programme	
7. Research	
8. The Non Profit Magazine	

4. What kind of support your require for Fund Raising. Pl Tick

- Providing contacts of different donors
- Helping in Project Proposal
- Directly fund raising.

5. Do you think CIOSA should have strict norms for enrolling for memberships? If yes what kind of norms?

6. Are you aware of the CIOSA-D group, an online tool for networking with CIOSA members?

Yes No

7. Have you attended any CIOSA event (workshop, learning session, campaign meeting) since joining as a member?

No Yes

If so , pl name the programme and rate it on the scale of five

Name of the Programme:-----

Your rating:-----

8. Have you read CIOSA magazine The Non Profit? If yes what aspects do you like in it.?

9. List instances of how your organization has benefited by being part of the CIOSA network:

.....
.....

10. List your organization’s current needs that you think CIOSA should address:

.....
.....

11. List one skill that your organization wants to learn in this year.

.....
.....

12. List some campaigns/lobbying efforts that you would like CIOSA to undertake:

.....
.....

13. Would you encourage another NGO to join the CIOSA network?

yes no

14. Do you have any complaints about or suggestions for CIOSA?

.....

15. CIOSA would like its members to take some responsibilities. Of the listed responsibilities pl tick on the responsibilities you can take. .

1	Taking responsibility of organizing CIOSA group meeting like women, children etc: which includes deciding on date, venues, agenda and inviting members?	
2	Contributing to CIOSA magazine: Including writing articles, editing.	
3	Taking responsibility of advocacy: This would mean being a part of core group on advocacy, meeting regularly, deciding on issues that we take up, providing necessary information, collecting information	
4	Increasing membership: Sending or giving CIOSA membership forms to NGOs whom you know, doing referral visits. Enrolling individuals as CIOSA members	
5.	Providing training.	
6.	Starting a branch of CIOSA in your locality	

16. Have you participated in sevamela? If yes, have you benefited out of it and do think seva mela should continue in the future?

17.CIOSA would like to offer following services at a cost. Pl circle the services you would like to have from CIOSA.

- Project proposal writing
- Website Designing
- Newsletter designing and writing
- Printing
- Annual Report Writing
- Translation
- Volunteers

.Can you pl rate how satisfied are you with the CIOSA. in the scale on 1 to 5 , one being very dissatisfied, and 5 being highly satisfied.

ANNEXURE 6 – Testimonials From CIOSA Members

MARIALAYA

It is indeed a very nice to speak aloud about the good work that CIOSA has done for . Through the effective linkage with the corporate we got help for about 300 children including the adolescent girls who are benefitted through supplementary and vocational education.

Apart from that through the Ekkam Health programme we received medical support,also the care takers were trained in health care which would be of very helpful in taking care of our children.

Through the exposure programme we were given opportunity to learn from the experience of others to better our services. Thus we also have got to know many organisations who are with us in our efforts.

We can add many laurels to CIOSA as it is marching towards new dimensions we are proud to say that we are the members in this prestigious federation and we assure our support in all the efforts that CIOSA takes on the behalf of the downtrodden.

CITIZEN DEVELOPMENT CENTRE

Ciosa has helped us right from the beginning to start our Computer Centre. It was Mr. Karthik Venkatesh from CIOSA who gave this innovative idea and helped us in setting up this computer training centre, which has now developed in to a training centre with 16 computers and educating 120 persons per year and also helped us in providing the certificates for our trainees. We provided the certificates in collaboration with CIOSA, which was of great use.

Through the Young Professional scheme CIOSA has supported us in hiring a MCA graduate in order to look after our training programme and also for our Web Designing classes to the trainees, which has received excellent response.

We have also come to know about many NGO's in and around the city and CIOSA has been a good source for Networking among NGO's.

On behalf of CDC we wish all the very best for CIOSA to continue its noble services.

Other than this many programmes and meeting related to projects, Capacity Building Workshops & trainings, Advocacy, etc has helped us to learn many things.

BRO SIGA ANIMATION CENTRE

We appreciate and thank CIOSA for its services offered to partner NGOs and in particular our organization has benefited from the various programme & projects run by CIOSA.

We have been supported for the Supplementary Education programme by Mr.Srivatsram, (JMD Wheels India) through CIOSA for the last two years, the DISHA Scholarship scheme has benefitted 32 of Supplementary Children Through

EKAM-Oneness a health project of CIOSA our supplementary and children of Corporation Schools in Vyasarpadi have been benefitted.

In the area of Capacity Building Workshop & Training:- a workshop on Financial Management & Accountability by Auditor Kandaswamy, Web Block application for NGO by Kilakku pathipagam and Various training programme on Child care were very useful fo us.

For Research & Publication - A status report on out-of-School Education – report published details and data from our organization under the area of Supplementary Education.

ARUWE

CIOSA'S service to our Organization is commendable and productive in all our endeavors. They have been a source of great support and shared our vision through their untiring service to the poor and needy. Our association has been beneficial to, many economically downtrodden school-going children in providing supplementary education and dinner and also sponsoring educational assistance for a few students. We are obliged and grateful to be associated with CIOSA in bringing about a radical progress among the deprived and the depressed. We express our heartfelt gratitude to CIOSA for functioning with us and facilitating our necessities. We wish and hope that our teamwork in achieving this noble cause will continue for all time to come. ARUWE – CIOSA association means a lot to us.

INIYA UDAIYAM CHARITABLE TRUST

CIOSA has shown some ways and means to succeed our projects.

Through networking of NGOs, we understood other Ngos and their activities and took steps to improve on our activities.

CIOSA's website & Dgroups helps everyone to understand current events & activities of other organisations and makes communication easy to all.

With the support of CIOSA, we received one time grant from Chennai Sangamam and we are also are getting continous financial support for our Supplementary education projects

Some of our underpriledged children are getting free medical check up through Eakkam project.

We have in many ways built our knowledge and capacity through trainings conducted by CIOSA.

"CIOSA IS A GOOD PLATFORM FOR ALL NGOs"

THIYAGAM

Thiyagam is proud to be a member of Ciosa network.

. As a member of CIOSA we became aware of the views of many NGOs working in different field of services and interacted with them on their work. We had the opportunity to be a part of in Seva Mela where our work was introduced to so many people. We also received a grant in aid for our work. We receive a lot of encouragement from CIOSA and feel CIOSA would go to any extent to support genuine NGOs and give them all possible support.

TAMILNADU HANDICAPPED FEDERATION CHARITABLE TRUST

We have received support through a number of ways through CIOSA like the one time grant thorough Chennai Sanagamam event, Young professional assistance programme, support on World disability Day on 2nd December 2007 by the State Pressure Group

We found the different meetings on Low cost health care, Domestic Violence, marketing strategies for SHG very useful . CIOSA also helped us in conducting disabled women convention. Seva Mela provided us with a platform to meet many like minded Ngos. The Membership Directory has been very helpful in knowing about other Ngos and their work. CIOSA has networked among members and others for job opportunities for the disabled people.

The D.group of CIOSA is an effective communication medium that binds all members together through which we are aware of the happenings in and around the network.

http://www.ciosa.org.in/index.php?option=com_content&task=category§ionid=5&id=22&Itemid=92

http://www.ciosa.org.in/index.php?option=com_content&task=view&id=80&Itemid=94